

INMATE  
ADMISSION & ORIENTATION  
HANDBOOK



**FEDERAL CORRECTIONAL INSTITUTION  
PHOENIX, ARIZONA**

UPDATED: May 2023

## **Introduction**

The purpose of this handbook is to provide arriving inmates with information regarding the Bureau of Prisons (BOP), its programs, and the rules and regulations. It is not a specific guide to the detailed policies of the BOP. Rather, the material in this handbook will help new inmates more quickly understand what they will be encountering when they enter prison, and hopefully assist them in their initial adjustment to incarceration.

Bureau of Prisons Program Statements and FCI Phoenix Institution Supplements can be found in the institution Law Library and all inmates are responsible for being aware of the contents of those. Additionally, various updates are posted in the Unit Bulletin Boards.

## **MISSION**

It is the mission of FCI Phoenix to securely, safely and humanely house offenders and to offer a variety of educational and vocational opportunities.

## **DIVISIONS**

Under the Warden, the departments at FCI Phoenix are divided between three members of the Executive staff.

### **Associate Warden of Programs:**

Unit Management	CMC
Correctional Services	Religious Services
Safety	Inmate Systems
PREA Compliance	Facilities
Psychology	Correctional Services

### **Associate Warden of Operations:**

Computer Services	Education
Trust Fund	Food Services
Health Services	UNICOR
Recreation	Financial Management

The **Attorney Advisor** reports directly to the Warden.

This institution is under the supervision of the Western Regional Office of the Bureau of Prisons, located in Stockton, California. The staff of the Western Regional Office, under the direction of the Regional Director, provides management and technical assistance to our personnel.

The staff of the Central Office control and coordinate all activities of the Federal Prison System and are under the guidance of the Director. Major functions of the Central Office include planning, policy development, management of manpower and other resources, monitoring the quality of programs and services, and coordination of activities of the regional offices and field facilities. The Central Office also has primary responsibility for public information activities, legal and legislative affairs and relations with Congress and various other government agencies, as well as private organizations.

### **A list of key United States Government Offices is noted below:**

United States Attorney General  
 U.S. Department of Justice  
 10th and Constitution Avenue, N.W. Washington, DC 20530

Director  
Federal Bureau of Prisons 320 First Street,  
N.W. Washington, DC 20534

Regional Director Western Regional Office  
7338 Shoreline Drive  
Stockton, CA 95219

Office of Pardon Attorney 1425 New York Avenue, N.W., Suite 11000  
Washington, D.C. 20530

Chief, Office of Inspections Federal Bureau of Prisons 320 First Street, N.W. Washington, DC 20534

Federal Bureau of Investigation 201 E. Indianola Ave., Suite 400  
Phoenix, AZ 85012-2080

United States District Courthouse 401 W. Washington St.  
Phoenix, AZ 85003

Designation and Sentence Computation Center (DSCC) Grand Prairie Office Complex  
346 Marine Forces Drive Grand Prairie, TX 75051

For names and addresses of the Senate and House, consult the Congressional Staff Directory in the Law Library.

## **DIRECTIONS AND ACCOMMODATIONS**

This section is designed as a guide to assist those individuals visiting FCI Phoenix. The institution does not endorse or recommend any accommodation listed below as they are given for reference only.

It is the inmate's responsibility to share any of the following information that might be significant to a visitor to the institution and area.

FCI Phoenix is located approximately 30 miles north of downtown Phoenix on I-17 and at exit 225 (Pioneer Road).

Those individuals traveling east on I-10 (such as from Los Angeles) will need to take I-10 until it intersects with I-17 north.

Those traveling on I-10 west (such as from Tucson) will take I-10 until it intersects with I-17 north. Those traveling south on I-17 (such as from Flagstaff) will proceed south to exit 225. Note: In some areas I-17 is often referred to as

Black Canyon Highway

Motel/hotel accommodations closest to FCI Phoenix are best found by searching the internet as motel/hotels are being built regularly.

Taxi company contact info:

Discount Cab (602) 200-2000  
There is no public bus service to FCI Phoenix.

## **INTAKE, CLASSIFICATION AND THE UNIT TEAM**

### **Orientation**

Inmates are given a social screening by Unit Management staff and medical screening by Health Services and Mental Health staff at the time of arrival. Inmates are immediately provided with a copy of the institution rules and regulations, which include information on inmate rights and responsibilities. It also includes information on sexual assault and abuse.

Within 28 days of arrival, inmates will participate in the Admission and Orientation (A&O) Program. While in A&O, inmates are advised of the programs, services, policies and procedures regarding the facility.

### **Classification Teams (Unit Teams)**

Each inmate is assigned to a housing unit. A unit is a self-contained inmate living area that includes both housing sections and office space for unit staff. Each unit is staffed by a Unit Team directly responsible for the inmates living in the unit. The unit offices are located in the units so staff and inmates can be accessible to each other. The unit staff typically includes a Unit Manager, Case Manager, Correctional Counselor, and Unit Secretary. The Staff Psychologist, Education Advisor and Unit Officer are considered members of the Unit Team and provide input for classification purposes.

Inmates are assigned to a specific Unit Team. Generally, the resolution of issues or matters of interest while at the institution are most appropriately initiated with the Unit Team. Unit Team members are available to assist in many areas, including parole matters, release planning, personal and family problems, counseling and assistance in setting and attaining goals while in prison. Ordinarily, a member of the unit staff will be at the institution from 7:30 a.m. to 7:00 p.m., and during the day on weekends and holidays.

## **GENERAL FUNCTIONS OF UNIT STAFF**

### **UNIT MANAGEMENT**

There are four functional units at FCI Phoenix. A unit is a self-contained inmate living area that includes both housing sections and office space for unit staff. Each unit is staffed by a Unit Team directly responsible for those inmates living in that unit. The Unit Staff offices are located in the units so staff and inmates can be accessible to each other. Unit staff include: the Unit Manager, two Case Managers, one Correctional Counselor and one Unit Secretary.

Inmates are assigned to a specific Unit Team. Generally, the resolution of issues or matters of interest while at the institution are most appropriately initiated with the Unit Team. Unit Team members are available to assist in many areas, including parole matters, release planning, personal and family problems, counseling and assistance in setting and attaining goals while in prison.

Mojave A is designated for inmates approved to participate in the Residential Drug Treatment Program (RDAP).

**Unit Manager:** The Unit Manager is the administrative head of the general unit and oversees all unit programs and activities. The Unit Manager is the Chairperson of the team which comprises the Case Manager, Correctional Counselor, with input from Education and Psychology staff. The Unit Manager reviews team decisions and may chair the Unit Discipline Committee (UDC), which is a body that hears disciplinary infractions. The Unit Manager is ordinarily present during initial classification and subsequent program review(s) in which RRC placement is discussed.

**Case Manager:** The Case Manager is responsible for all casework services and prepares classification material, progress reports, release plans, correspondence, and other materials relating to the inmate's commitment. The Case Manager serves as a liaison between the inmate, the administration, and the community.

**Correctional Counselor:** The Counselor provides counseling and guidance for the inmates of the unit in areas of institutional adjustment, personal difficulties, and plans for the future. He/She plays a leading role in segments of unit programs relating to inmate activities. The Unit Counselor may conduct counseling groups for inmates in his/her unit and/or groups open to the general population.

**Unit Secretary:** The Unit Secretary performs clerical and administrative duties, to include the preparation of release paperwork.

**Unit Officer:** The Unit Officers have direct responsibility for the daily supervision of inmates and the enforcement of rules and regulations. They have safety, security, and sanitation responsibilities in the unit. Unit Officers are in regular contact with inmates in units and are encouraged to establish professional relationships with them, as long as such interaction does not interfere with their primary duties. Unit Officers control movement in and out of the unit and conduct regular searches for contraband.

### **Communications**

Normally, a unit staff member is available each day of the week and most evenings until 7:00 p.m. The unit bulletin boards and the TRULINCS system contain written communication of interest to inmates. Unit Managers may utilize monthly Town Hall meetings to dispense information and foster improved communications. Unit team members will utilize either open house hours or an open door policy to address inmate concerns. Inmates are also encouraged to use Inmate Requests to Staff to make requests in writing.

### **Initial Classification/Program Reviews**

Inmates initially designated to the institution will receive initial classification within 28 days of arrival. Unit, Education, and Psychology staff will assess each inmate and work with them to develop an individual plan which will address skill deficits that may deter successful reentry into the community.

Subsequent program reviews will be held every 90 to 180 days, depending upon release date. These are held by the Unit Team to review progress on programming goals, work assignments, transfers, custody/security level, institutional adjustment, etc. The inmate may not waive appearance with the Unit Team.

**Team Participation in Parole Hearings:** Your Unit Team prepares Progress Reports and compiles other information in your Central file for presentation to the Parole Board.

Your Case Manager will normally be present at your Parole Hearing. The Case Manager's function at the hearing is only to answer questions of the parole examiners, not as a Staff Representative.

**Notary Public:** Under the provisions of Title 18, United States Code, Section 4004, certain Unit Staff are authorized to notarize documents. However, due to a recent change in the law, notarization is not required if you include a statement to the effect that the papers which you are signing are "true and correct under penalty of perjury" in federal courts and other federal agencies, unless specifically directed to do otherwise.

Some states will not accept a government notarization for real estate transactions, automobile sales, etc. In these cases it will be necessary for you to contact your Unit Staff to arrange an appointment with the institution's Arizona Notary Public.

**Release Gratuities:** Release gratuities are monies given to an inmate upon release. Unit Team will make a recommendation to the Case Management Coordinator who will either approve or deny the request based on individual needs. A gratuity will be provided to those who qualify.

**Escorted Trips:** Bedside visits and funeral trips may be authorized when an immediate family member is seriously ill, in critical condition, or has passed away. Depending on the inmate's custody classification, one or two Correctional Officers will escort the inmate. All expenses will be borne by the inmate, inmate's family or an appropriate source, except for the first eight hours of pay for escorting employee(s) each day.

**Central Inmate Monitoring System (CIMS):** Refers to the procedures by which the Bureau of Prisons monitors and controls transfers and participation in community activities, of inmates who pose specific management consideration. The designation as a CIMS case does not, in and of itself, prevent an inmate from participating in community activities. All inmates who are so designated will be notified by their Case Manager.

**Financial Responsibility:** Inmates are obligated to conform to the requirement to pay court assessments, fines, and committed fines and court ordered restitution. Inmates who refuse to honor these may be subject to certain programming and activity restrictions and performance pay will be limited to maintenance pay of \$5.25 per month.

### **Reentry Pre-Release Programming**

Release preparation begins on the first day of incarceration. The BOP's reentry strategy provides inmates with the opportunity to gain the necessary skills and resources to succeed upon release. Through coordinated efforts among the departments in the institution and collaboration with other agencies, a wide array of programs and activities are offered to better inmates' chances of a successful reentry upon release.

It is imperative at initial classification (Team) that inmates are open and honest when answering questions to allow the team to accurately identify needs and make appropriate program recommendations to improve inmates' chances of a successful reentry. Each time an inmate goes to team, he or she will receive a progress update and new recommendations as warranted. Contributors and programming recommendations include Education, Health Services, Psychology, Unit Team, Recreation, Religious Services, the inmate's Work Detail Supervisor, and the inmate. Inmates are strongly encouraged to take advantage of the program recommendations.

Additionally, to make the transition back to the community go as smoothly as possible, inmates should obtain at least two forms of identification to include a social security card. Inmates may also be eligible for some benefits upon release (e.g., social security disability, veteran's, Medicare etc.) to make the transition easier. Staff may be able to provide you with information concerning benefits so that you may determine your eligibility and begin the application and begin the application process if applicable prior to release. Lastly, the Career Resource Center, normally located in the Education Department, can also provide you with pre and post release programming and education ideas, potential employment and housing information, as well as potential benefits information.

### **Release Preparation Program**

The Release Preparation Program is an ongoing program in which inmates can participate in courses and classes which will prepare them for release. Many courses and classes will have representatives of the community coming in to assist you in different areas and make you aware of what will be expected of you under supervision. Others will give you skills that will assist you in the reintegration into society.

Most inmates will begin these courses and classes when they are within 30 months of release. The Case Manager will make recommendations for course preparation at your scheduled program reviews. The list of available courses and class schedules are posted on the unit bulletin boards. It is your responsibility to ensure that you participate in all of the recommended programs. While the program is voluntary, failure to participate in the courses and/or classes recommended by your unit team may result in a shorter RRC placement. Your Case Manager will monitor your participation in the program. Your unit team will also meet with you to discuss any individual concerns you have and to explain the release process.

Inmates desiring to have personal clothing sent in for release should do so by obtaining necessary paperwork from their Unit Counselor approximately 45 days, and no less than 30 days, prior to their release date. Otherwise, inmates will be given institutionally purchased release clothing.

**Town Hall Meetings**

Town Hall meetings are held to make announcements and to discuss changes in the policy and procedures of the unit. Inmates are encouraged to ask pertinent questions of the staff and any guest speakers who are present. These questions should pertain to the unit as a whole, rather than personal questions or problems. Personal issues will be resolved by unit staff during the regular working hours which are posted in each unit.

**Treaty Transfer for Non-U.S. Inmates**

Inmates who are not U.S. citizens may be eligible for a transfer to their home country to serve the remainder of their sentence. At initial classification, the inmate will be advised if the inmate's home country has a formal exchange treaty with the United States. The Case Manager will provide additional information regarding an inmate's eligibility for participation in the program.

**Foreign Consular**

The most recent publication of the Consular Notification and Access directory will be located in the Law Library.

**DAILY INMATE LIFE****Sanitation**

It is the inmate's responsibility to check his cell immediately after being assigned there and report all damages to the Unit Officer or Correctional Counselor. An inmate may be held financially liable for any damage to his personal living area.

Each inmate is responsible for making his bed in accordance with posted regulations before work call (including weekends and holidays when he leaves the area). Each inmate is also responsible for sweeping and mopping his cell floor, removing trash, and ensuring it is clean and sanitary. Cardboard boxes and other paper containers are not permitted for storage due to their combustible nature. Lockers must be neatly arranged inside and out, and all shelving must be neat and clean. Chairs are assigned to each cell, and will not be defaced or marked in any manner by the inmate.

Rooms will be cleaned and beds made prior to leaving for work call. If you are on a day off or work an evening detail, you must make your bed and lay on top of the made bed. All rooms will be cleaned and beds made by 7:15 a.m. every day, regardless of your working status. Rooms that are not cleaned will be secured, and the inmate will be called to clean the room. Failure to comply may result in disciplinary action. Institution-issue clothing may hang one of the two hooks assigned to each bunk - the other hook is for your laundry bag. No other items may be hung on hooks. One pair of institution - issue shoes, one pair of athletic shoes, one pair of specialty shoes, one pair of slippers, and one pair of shower shoes may be stored neatly under your bed. Excess authorized legal material may be stored neatly under your bed. Excess authorized legal material may be stored in legal storage lockers - see your unit manager for details.

There will be no brooms, cleaning supplies, cardboard boxes, wastebasket liners etc. in the individual rooms. Inmates are not authorized to cover their cell windows at any time.

There will be no shelves or any unauthorized articles installed in rooms or lockers. No items are to be placed on the light fixture (including wrapping light bulbs with paper) above the sink and mirror.

Wastebaskets must be cleaned each morning and each evening. Paper bags should not be used wastebaskets, or wastebasket liners.

Photos of a provocative nature may NOT be displayed on the walls, lockers, etc. and instead must be stored in your assigned locker only.

Under no circumstances are you allowed to have or store any desert animals or plants, i.e. snakes, spiders, mice.

Toothpaste, toothbrushes, combs, razors, and soap for personal hygiene are issued by the institution. Inmates may purchase name brand items through the Commissary.

**Personal Property Limits**

Items which may be retained by an inmate are limited for sanitation and security reasons, and to ensure excess personal property is not accumulated which would constitute a fire hazard or impair staff searches of the cell. Each institution is required to establish an Institution Supplement regarding Inmate Personal Property, specifically identifying personal property which the inmate may retain.

**Storage Space**

Staff shall set aside space within each housing area for use by an inmate. The designated area shall include a locker or other securable area in which the inmate is to store authorized personal property. The inmate shall be allowed to purchase an approved locking device for personal property storage in regular living units. Limited space may also be available under the bed for approved items. The amount of personal property allowed each inmate is limited to those items which can be neatly and safely placed in the space designated. Under no circumstance will any materials be accumulated to the point where they become a fire, sanitation, security, or housekeeping hazard.

**Clothing**

Civilian clothing (i.e. clothing not issued to the inmate by the Bureau or purchased by the inmate through the Commissary) ordinarily is not authorized for retention by the inmate. Prerelease civilian clothing for an inmate may be retained by staff in the Receiving and Discharge area during the last 30 days of an inmate's confinement. All inmates are prohibited from wearing any clothing not government-issued or purchased in the Commissary. No inmates may be issued, permitted to purchase, or have in their possession any blue, black, red, or camouflage clothing or cloth items. Commissary sales of clothing are limited to the following colors: Only gray and/or white clothing may be sold in institutions for males and only pastel green, gray, and/or white may be sold in institutions for females. The only exception is for religious headgear. All government clothing, except undergarments will be tagged with a label indicating the inmate's name and registration number. These items are to be neatly stored in the identified storage space provided. Individual washcloths and towels are issued to inmates. Representative authorized footwear/shoes may include: work (1 pr.), shower (1 pr.), athletic/specialty (1 pr. – black, white, grey, or a combination thereof with a maximum value of \$100.00), slippers (1 pr.), and casual (1 pr.). Footwear will be placed neatly under the bed.

The authorized uniform for inmates are khaki trousers, belt, long or short sleeved khaki shirts, socks, and issued safety shoes. The top button of the shirt is not to be buttoned.

The uniform will be worn outside the housing units Monday thru Friday 7:30 a.m. to 4:00 p.m., except when on the recreation yard.

While certain clothing may be issued to Food Service workers, it may not be worn to any non-duty activity (i.e., any athletic activity).

With the exception of approved religious headgear or on-duty food service workers, caps or hats are not to be worn in the Dining Room or the Visiting Room. House shoes and shower thongs may be worn in and around the living units only.

Any items issued or purchased that are altered become contraband and will be confiscated. For example, khaki trousers, issued by the institution, cannot have the legs cut off. Clothing in excess of authorized limits will be considered as contraband and the excess confiscated. Severe or repeated violations of this rule could lead to disciplinary action.

**Personal Grooming:** Each inmate is expected to maintain good grooming habits. There is no limitation on hair style and length of hair. Beards and mustaches are permitted. Hair will be clean and neatly groomed at all times. If it is likely that long hair will result in work injury, hair nets or caps will be worn. Hair nets and beard covers will be required for persons working around food. Sweat bands are permitted only on the recreation field. Inmates are not authorized to have lines, hash-marks, designs cut or braided in their hair.



**Commissary/Special Purchase Items**

These items are authorized to the point they can be contained in the storage area provided for personal property.

**Letters, Books, Photographs, Newspapers, and Magazines**

An inmate will be limited in the number of letters (25), books (6), photographs (25 loose, all others in a photo album), magazines (6), and newspapers (6) that can be stored in their designated storage space. Nothing is to be tacked, stapled or scotch taped to any surface except to bulletin boards. Ordinarily, photographs, particularly those of family and friends, are approved, since they represent meaningful ties to the community. A personal photograph is defined as a photograph intended for individual viewing, as opposed to a photograph published for commercial use. Personal photographs may be stored or displayed in the housing units according to local sanitation and housekeeping guidelines. Inmates may not retain Polaroid photos. Nude or sexually suggestive photos (individual prints or copies as opposed to those from publications) present special concerns about personal safety, security, and good order, particularly when the subject is an inmate's relative, friend, or acquaintance or could reasonably be perceived as such. For these reasons, an inmate may not be permitted to retain, receive, or possess a personal photograph in which the subject is partially nude or nude, or when the photograph depicts sexual acts such as intercourse, fellatio, or sodomy. These materials will be returned to the sender upon receipt at the institution.

**Legal Materials**

Staff may allow an inmate to possess legal materials in accordance with the provisions on inmate legal activities.

**Hobby craft Materials**

Staff shall limit an inmate's hobby shop projects within the cell or living area to those projects which the inmate may store in designated personal property containers. Staff may make an exception for an item (for example, a painting) where size would prohibit placing the item in a locker. This exception is made with the understanding that the placement of the item is at the inmate's own risk. Inmates must possess a hobby craft card from Recreation to actively engage in in-cell hobby craft projects. Staff shall require that hobby craft items be removed from the living area when completed.

**Radios, MP3 Players, and Watches**

An inmate may possess only one approved radio or MP3 player, and watch at a time. The inmate must be able to demonstrate proof of ownership. An inmate who purchases a radio, MP3 player, or watch through a BOP commissary is ordinarily permitted the use of that item at any BOP institution if the inmate is later transferred. If the inmate is not allowed to use the radio, MP3 player, or watch at the new institution, the inmate shall be permitted to mail, at the receiving institution's expense, the item to a destination of the inmate's choice. Where the inmate refuses to provide a mailing address, the radio, MP3 player, and/or watch may be disposed of through approved methods, including destruction of the property. The MP3 player can be managed through TRU-Units. This service allows inmates to manage the player and to purchase non-explicit music. MP3 players are not authorized or transferrable to contract facilities.

**Jewelry**

Inmates may have a plain wedding band and an appropriate religious medallion and chain without stones.

**Smoking**

Inmate smoking is prohibited in all BOP facilities.

**Quarters Rules**

In order to minimize maintenance costs, permit uniform inspection, search procedures, and maintain orderly congregate living, the institution has imposed reasonable regulations on inmate conduct and furnishings in housing units. Unit Officers and Counselors inspect cells daily and publish individual ratings of appearance.

The rules include items such as:

All beds are to be made daily in the prescribed manner. If a cell or room is not acceptable, disciplinary action will be taken.

Unit meal rotation is ordinarily based on weekly sanitation ratings of each unit. The unit with the highest sanitation is called first, and the unit with the lowest rating is called last.

Room or cell doors are closed when inmates are not in them.

Each inmate is responsible for the cleaning and sanitation of his or her room or cell. Everyone is responsible for cleaning up after themselves.

Sexually suggestive photographs are **NOT** authorized for display outside of the individual locker or cabinet. Provocative pictures, posters, cartoons, and any items cut out of magazines may not be displayed on the bulletin boards or in any cell or dorm.

Showers are available every day, but inmates may not be in the shower during an official count. Safety shoes must be worn to work as designated in policy.

Clothing, towels, shoes and any other personal items must be stored inside your assigned cell. You are not authorized to hang items on the railings or keep shoes in the common areas.

Television channels will be changed and monitored by the unit officer only. Inmates are not allowed to change channels or touch the televisions. Saving seats or dictating what programs are to be watched is prohibited. Major sporting events (i.e. Super bowl, World Series, NBA Playoffs, etc.) take priority on the televisions. Television viewing may be subject to restricted times if sanitation levels are not maintained at appropriate levels between 7:00 a.m. thru 3:30 p.m. All unit televisions are to be turned off, Monday through Friday, between the hours of 7:30 a.m. to 9:30 a.m. unit orderlies are to utilize this time for cleaning and during the hours of 12:00 p.m. to 2:00 p.m., Monday through Thursday, except on holidays.

RDAP ONLY – There will be no TV viewing during programming hours. Programming hours are 7:20 a.m. – 2:30 p.m. Monday thru Friday (excluding federal holidays).

#### **Wake-up**

A general wake-up for all inmates is 6:00 a.m. It is the inmate's responsibility to leave the unit for meals and work. Late sleepers who are unable to maintain rooms or arrive at work on time are subject to disciplinary action.

#### **Clothing Exchange & Laundry**

Institutions issue clothing to the inmate population that is properly fitted, climatically suitable, and presentable. Institutions will furnish each inmate with sufficient clothing to allow at least three changes of clothes weekly.

**Clothing/Athletic Items:** One set of dress outs are issued by R&D upon inmate arrival, and the other 4 will be issued by the laundry. The following are inmate issued items:

3	Shirts (Khaki)	2	Wash cloths
3	Trousers (Khaki)	1	pair safety toe shoes
5	T-Shirts	5	Undershorts
5	Pair socks	2	Sheets
1	Pillow Case and Pillow	1	Blanket
2	Towels	1	Winter coat (issued seasonally)
1	Cap (issued by certain details)		

\* Inmates housed in the Yuma Annex will be issued a green jumpsuit, undershorts, t-shirts, socks, slip-on shoes, and orange shorts for recreation.

All work details require inmates to wear steel-toed shoes issued by the institution. Laundry services are available. Ironing boards and irons are available in the housing units.

### **Clothing Exchange:**

Monday – Thursday. During morning meal for assigned Posted Unit. Clothing drop off and exchanges are taken care of at that time.

**DO NOT USE INSTITUTIONAL BEDDING OR LINEN FOR  
JANITORIAL WORK. MISUSE OR DESTRUCTION OF  
GOVERNMENT ISSUED CLOTHING ITEMS  
IS PROHIBITED AND MAY RESULT IN DISCIPLINARY ACTION**

### **Commissary**

The BOP maintains inmates' monies (Deposit Fund) while incarcerated. The purpose of the Deposit Fund is to provide inmates the privilege of obtaining merchandise and services either not provided by the BOP or a different quality than that provided by the BOP. An inmate may use funds in their account to purchase items at the institution commissary, place funds on their inmate phone account, purchase TRU-Units for their TRULINCS account, or send funds by creating a BP-199. Inmates may not be in possession of cash at any time. Upon release, all Trust Fund accounts will be consolidated and placed on an Inmate Release Debit Card.

Commissary and validation schedules are posted on the inmate bulletin boards. Funds are withdrawn after positive identification by inmate identification card or fingerprint identification. It is the inmate's responsibility to know the amount of money available in their account. Inmates may verify their account balances by utilizing the TRULINCS or the inmate telephone (118+PAC). Inmates must have their identification card in their possession at all times for identification purposes.

### **TRUST FUND OPERATIONS**

**COMMISSARY ITEMS AND FUNDS:** When you arrive at FCI Phoenix, a Trust Fund Account is established in your name in the Office of Financial Management which reflects all of your deposits and withdrawals. Deposits will include money sent to the Lockbox and money processed through Western Union Quick Collect from outside source and your UNICOR or Performance Pay from your work assignment. Withdrawals may include your purchases at the Commissary, funds to send home or for subscriptions, savings, etc.

The Commissary offers a variety of candies, beverages, toiletries, athletic attire, etc. The Commissary's purpose is to provide inmates with merchandise not provided by the Bureau or of a different quality. The use of the inmate store is a privilege, not a right.

The Commissary is located adjacent to the Laundry.

Upon commitment, every inmate must obtain and have in his possession, at all times, an Inmate Commissary Card before purchasing in the commissary. The pictured ID card provides positive visual identification and is designed for the protection of the inmate's account. Therefore, every inmate must have an ID card at the time of sale. There are no exceptions. It is the responsibility of the inmate to maintain his ID card and replace it, if necessary through the Inmate Systems Department.

**Intra Institutional Funds Transfers:** For inmates transferring from one federal facility to FCI Phoenix, their funds will be electronically transferred by the sending facility. If, after 14 days following an inmate's arrival at this facility their money has not been transferred or received, they should notify their Unit Counselor.

**Commissary Orders:** Commissary price list/order blanks are available in the housing units and must be turned in to the Unit Officer prior to the 10:00 p.m. count the night before you shop. You will receive a numbered ticket identifying your shopping order. You must present this ticket when you shop. You must be present when your number is called or you forfeit your shopping for that week. Prices are subject to change and all sales are final. You may add or substitute only for new or out of stock items with a like item.

Each inmate may shop at the Commissary once each week in accordance with the posted schedule. Only one inmate is allowed at each window at a time.

**Sales Receipts:** It is your responsibility to know the amount of money in your account. You may check both the balance in your account and the balance left of the \$360.00 (180 bi-weekly) monthly spending limit by reading your sales receipt. If you have any questions concerning your commissary balance on your account, you may check account activities by using the TRULINCS computers in each Housing Unit.

**Commissary Identification Card:** You should have received a Commissary Card at the time you were processed through Receiving and Discharge (R&D). If not, you will need to make an appointment with R&D to obtain one. This card will be used to identify you at the commissary sales area. This is the only means by which commissary staff can be sure they are accessing the correct inmate's account.

This card is your responsibility and if lost you will not be allowed to purchase commissary until you obtain a new card. If you happen to lose your card, the procedures to obtain a new one are as follows:

(1) Send a Request to Staff Member (cop-out) form to Receiving and Discharge (R&D) requesting to be placed on a call-out to obtain a new card. There is a \$5.00 charge to replace a card.

If your appearance changes to the point that your appearance does not match your Inmate Account Card, for example, if you grow a beard or shave one off, you will need to obtain a new card at no charge. The importance of this is that if the commissary staff cannot recognize you from your card they may refuse your purchase.

**Stamps:** Each inmate is permitted to purchase \$11.00 worth of stamps weekly. The following denominations are sold: \$1.00 & forever stamps. Books of 20 first class, and single stamps

You are not permitted to have more than the equivalent of three full books (60 first-class stamps) of stamps in your possession at any one time. Any amount in excess of this limit will be considered as contraband, and the excess will be confiscated.

Stamps will be purchased during regular sales. Special Purchase Orders will also be available on your regular day.

**Special Purchase Items:** Special purchase items such as ceramics materials, leather goods, paint supplies, and crochet materials must be approved by Recreation and purchased through the Commissary.

### **Spending Limitations**

The National Spending Limit is \$320.00 but may be further restricted at the local level. Each inmate account is revalidated on a monthly, bi-weekly, or weekly cycle.

### **Deposits to Accounts**

#### *U.S. Postal Service*

Inmates' families and friends choosing to send inmates funds through the mail must send those funds to the following address and in accordance with the directions provided below:

Federal Bureau of Prisons Insert  
Valid Committed Inmate Name  
Insert Inmate Eight-Digit Register Number  
Post Office Box 474701  
Des Moines, Iowa 50947-0001

The deposit must be in the form of a money order made out to the inmate's full committed name and complete eight-digit register number. Effective December 1, 2007, all non-postal money orders and non-government checks processed through the National Lockbox will be placed on a 15-day hold. The BOP will return to the sender funds that do not have valid inmate information provided the envelope has an adequate return address. Personal checks and cash cannot be accepted for deposit.

The sender's name and return address must appear on the upper left-hand corner of the envelope to ensure the funds can be returned to the sender in the event that they cannot be posted to the inmate's account. The deposit envelope must not contain any items intended for delivery to the inmate. The BOP shall dispose of all items included with the funds.

In the event funds have been mailed but have not been received in the inmate's account and adequate time has passed for mail service to Des Moines, Iowa, the sender must initiate a tracer with the entity who sold them the money order to resolve any issues.

### **Western Union Quick Collect Program**

Inmates' families and friends may also send inmates funds through Western Union's Quick Collect Program. All funds sent via Western Union's Quick Collect will be posted to the inmate's account within two to four hours, when those funds are sent between 7:00 a.m. and 9:00 p.m. EST (seven days per week, including holidays). Funds received after 9:00 pm EST will be posted by 7:00 am EST the following morning. Funds sent to an inmate through the Quick Collect Program may be sent via one of the following ways:

- 1) At an agent location with cash: The inmate's family or friends must complete a Quick Collect Form. To find the nearest agent, they may call 1-800-325-6000 or go to [www.westernunion.com](http://www.westernunion.com).
- 2) By phone using a credit/debit card: The inmate's family or friends may simply call 1-800-634-3422 and press option 2.
- 3) ONLINE using a credit/debit card: The inmate's family and friends may go to [www.westernunion.com](http://www.westernunion.com) and select "Quick Collect".

For each Western Union Quick Collect transaction, the following information must be provided:

- 1) Valid Inmate Eight-Digit Register Number (entered with no spaces or dashes) followed immediately by Inmate's Last Name
- 2) Committed Inmate Full Name entered on Attention Line
- 3) Code City: FBOP, DC

Please note the inmate's committed name and eight-digit register number must be entered correctly. If the sender does not provide the correct information, the transaction cannot be completed. The Code City is always FBOP, DC.

Each transaction is accepted or rejected at the point of sale. The sender has the sole responsibility of sending the funds to the correct inmate. If an incorrect register number and/or name are used and accepted and posted to that inmate, funds may not be returned.

Any questions or concerns regarding Western Union transfers should be directed to Western Union by the sender (general public). Questions or concerns should not be directed to the BOP.

### **MoneyGram Express Payment Program**

Inmates' families and friends may also send inmates funds through MoneyGram's Express Payment Program. All funds sent via MoneyGram's Express Payment will be posted to the inmate's account within two to four hours, when those funds are sent between 7:00 a.m. and 9:00 p.m. EST (seven days per week, including holidays). Funds received after 9:00 p.m. EST will be posted by 7:00 a.m. EST the following morning. Funds sent to an inmate through the MoneyGram ExpressPayment Program may be sent via one of the following ways:

1) At an agent location with cash: The inmate's family or friends must complete a MoneyGram ExpressPayment Blue Form. To find the nearest agent, they may call 1-800-926-9400 or go to [www.moneygram.com](http://www.moneygram.com).

For each MoneyGram ExpressPayment transaction, the following information must be provided:

- 1) Valid Inmate Eight-Digit Register Number (entered with no spaces or dashes), followed immediately by Inmate's Last Name
- 2) Company Name: Federal Bureau of Prisons
- 3) City & State: Washington, DC
- 4) Receive Code: Must always be 7932
- 5) Committed Inmate Full Name entered on Beneficiary Line

Please note that the inmate's committed name and eight-digit register number must be entered correctly. If the sender does not provide the correct information, the transaction cannot be completed.

Each transaction is accepted or rejected at the point of sale. The sender has the sole responsibility of sending the funds to the correct inmate. If an incorrect register number and/or name are used and accepted and posted to that inmate, funds may not be returned.

2) ONLINE using a credit, debit or prepaid card (Visa or MasterCard only): The inmate's family and friends can click on [www.moneygram.com/paybills](http://www.moneygram.com/paybills). Enter the Receive Code (7932) and the amount you are sending (up to \$300). If you are a first-time user you also must set up a profile and account.

Any questions or concerns regarding MoneyGram ExpressPayment transfers should be directed to MoneyGram by the sender (general public). Questions or concerns should not be directed to the BOP.

### **Commissary Fund Withdrawals**

Requests for Withdrawal of Inmate Personal Funds, BP-199 forms, will be processed weekly by Trust Fund, Inmate Accounts. Withdrawals are initiated in TRULINCS, Send Funds (BP-199) by the inmate. When the BP-199 is printed it must be signed by the inmate in staff presence and hand delivered. The Supervisor of Education approves withdrawal requests for correspondence courses and materials for approved education programs. Unit Managers will approve all other withdrawal requests. Only an Associate Warden can approve inmate withdrawals exceeding \$500.00.

### **TRULINCS**

The Trust Fund Limited Inmate Computer System (TRULINCS) is the inmate computer network that provides inmates access to multiple services. At no time do the inmates have any access to the Internet.

Inmate's access dedicated TRULINCS workstations installed in various housing units and common areas to perform various functions using their register number, Phone Access Code (PAC), and the fingerprint process or Commissary Personal Identification Number (PIN). Inmate access to these workstations varies depending on the institution.

Account Transactions – This service allows inmates to search and view their Commissary, telephone, and TRULINCS account transactions, as well as, view their Media List.

**Bulletin Board** – This service is used to supplement the use of inmate bulletin boards within the institution for disseminating information to the inmate population.

**Contact List** - This service is used by inmates to manage their email address list, telephone list, and postal mailing list. Inmates also mark for print postal mailing labels within this service.

If an email address is entered for a contact, TRULINCS sends a system generated message to the contact directing them to [www.corrlinks.com](http://www.corrlinks.com) to accept or reject email contact with the inmate prior to receiving any messages from the inmate. If a positive response is received, the inmate may begin exchanging electronic messages with this contact. If a contact rejects TRULINCS participation, the inmate is blocked from sending any messages to that email address.

**Law Library** – This service allows inmates to perform legal research

**Manage Funds** – This service allows inmates to manage their personal funds by creating/canceling Requests for Withdrawal of Inmate Personal Funds (BP-199) and their Pre- Release Account.

**Manage TRU-Units** – This service allows inmates to purchase TRU-Units using available Commissary funds or transfer TRU-Units back to their Commissary account.

**Prescription Refill** – This service allows inmates to request prescription refills via TRULINCS of self-carry medications that are ready for refill directly to the Pharmacy. Pharmacy staff will receive the prescription refill request and process the request accordingly. Inmates will follow established local procedures for picking up requested prescriptions.

**Print** – This service allows inmates the opportunity to print various documents marked for print within TRULINCS. Mailing labels and BP-199 forms may be printed for free. All other documents can be printed at a cost.

**Public Messaging** – Inmates may correspond with friends and family using public messaging. This is a restricted version of email that will only allow text messages and no attachments. There is a cost per minute fee for using this service. Messages are limited to 13,000 characters.

**Request to Staff** – This service allows inmates to correspond with staff electronically. The list of available departments varies by institution; however, there is a standard DOJ Sexual Abuse Reporting mailbox available that provides inmate with an additional method to report allegations of sexual abuse and harassment directly to the Office of Inspector General (OIG).

**Survey** – This service allows inmates to take Bureau surveys (i.e., Institution Character Profile).

#### **Inmate Telephone System –TRUFONE**

Each inmate will be provided a nine-digit Phone Access Code (PAC) for accessing TRUFONE; including instructions for use of this system. The PAC is confidential and should not be shared with other inmates. A replacement fee will be charged if a PAC is misplaced or compromised. In addition, each inmate will need to perform voice verification registration. Management of inmates' telephone numbers is performed via the TRULINCS.

The hours of telephone operation begin at 6:00 am and end no later than 11:30 pm. Inmate access to telephones will normally be limited during the following times, Monday through Friday, not including holidays:

7:30 am until 10:30 am; and, 12:30 pm until after 4:00 pm count

Inmates are expected to be at their work assignments and must not use the telephone during their work hours. For inmates who work varied work shifts, at local discretion, institutions may leave one telephone per unit available for inmates on “days off,” or “evening shift.”

Directions for use of TRUFONE are posted near the telephones. All calls are limited to 15 minutes. Telephone calls are subject to monitoring and recording by institution staff. Inmates are limited to 300 minutes per month and may be used for any combination of collect, or direct dial calls. Ordinarily, inmates will be allowed an extra 100 minutes per month in November and December. Telephone rates are posted throughout the institution.

TRUFONE funds are transferred using the TRUFONE system and must be done in even dollar amounts. The TRUFONE funds are deducted from an inmate's commissary account and transferred to the TRUFONE account immediately. Transfers may be made from any telephone during operational hours. It is each inmate's responsibility to verify the correctness of the amount transferred at the time of transfer.

## VISITING PROCEDURES

### VISITING REGULATIONS

Inmates are encouraged to have visits in order to maintain family and community ties. New inmates are asked to submit a visiting list during the first week of Admission & Orientation (A&O) to their unit Counselor for approval. A Visitor information/Authorization for Release form must be sent to all prospective visitors, including immediate family members. Inmates are responsible for mailing this form to the proposed visitors. Prospective visitors may be approved after a Visitor Information/Authorization for Release form is returned to the Counselor and certain checks are made once it is returned by the proposed visitor. Request for approval of these additional visitors will be made to the Counselor no less than three weeks in advance of the intended visit. **Inmates must have known the proposed visitor(s) prior to incarceration.** Approved visitation lists completed by other institutions (for transferees) will be accepted, provided supporting documentation is available and the visitors are still appropriate upon arrival to this facility. Inmates are responsible for notifying visitors when they have been approved and of the rules and regulations as they pertain to visiting.

**Visiting Regulations:** Visiting hours are from 8:00 a.m. until 3:00 p.m. on Saturdays, Sundays, Mondays, and Holidays.

Each inmate is given ten visiting points at the beginning of the month. The total visitors received on Sundays and Saturdays will result in a deduction of two points as long as the inmate has not left the visiting room that day between visits. Total visits received on Monday result in a deduction of one point. No points are charged for federal holidays. Points are not carried over from month to month.

Children aged 15 and under need not be on an approved visiting list but must be accompanied by a visitor eighteen or above. Visitors aged 16 and 17 are required to be on an approved visiting list, must have a picture ID, and must also be escorted by a visitor 18 or older.

Excessive displays of affection with your visitor will not be permitted. A kiss and embrace are allowed on arrival and departure only. You may hold hands with your visitor during the visit.

Inmates must be properly dressed (entirely in institutional issued clothing and boots) and have their commissary card in order to be admitted into the visiting room. Clothing must be neat and clean. Approved items allowed to be taken into the visiting room include: wedding band, approved religious headgear, approved religious medallion, and prescription eyeglasses (no eyeglass case). Vending machines will be patronized by visitors only.

A maximum of 10 visitors will be authorized on an inmate's approved visiting list. A maximum of five visitors may visit the inmate at one time. When conditions exist, such as overcrowding, the number of visitors may further be limited to allow each visitor adequate space and time to conduct their visit.

Visitors must be properly dressed. Shorts, short dresses or skirts, halter tops, secondary clothing (i.e., jackets, blazers, zip-up or button-up garments) and other clothing of a suggestive or revealing nature will not be permitted in the visiting room. Khaki colored clothing is not permitted. Dresses and skirts must reach the middle of the knee cap as the visitor stands. Sleeves are required on all shirts blouses or tops and no hooded over-garments. Jeans are allowed as long as they are in good repair. Footwear must be worn by all visitors.



Certain life important medications (i.e., nitroglycerin tablets, asthmatic inhalers, etc.,) are allowed into the institution as long as they can be thoroughly searched. Insulin and syringes are not allowed in.

Visitors with infants are allowed to bring in an appropriate amount of diapers and clear plastic baby bottles (2). Baby food must be store-bought and in its original sealed container (no glass containers of any kind will be allowed).

Visitors are permitted to bring only coins to purchase items from vending machines equivalent to \$25.00. The money is to be in a clear bag, no larger than 9" x 9". Inmates are not allowed to approach the vending machines.

Inmates will not accept money from visitors. Only food purchased by the visitor, from the vending machines, can be accepted by an inmate. Additionally, visitors are not allowed to give any other items to inmates.

A reasonable amount of infant care items and sanitary napkins may enter as long as they can be thoroughly searched.

No electronic items are allowed to enter the institution.

All visitors are subject to search including the use of a drug detection device. Visitors bringing contraband into the institution will be prosecuted.

**Identification of Visitors:** All inmate visitors 16 years of age and older must display government-issued photo identification before they are allowed access to visit. There is no exception to this rule. They are also required to complete the proper documentation in the presence of the officer before being processed through the metal detection device and randomly subjected to the ION TRACKER. Proper identification must be a US government issued or any US state issued identification (example state driver's license, state ID card, picture high school card, or US passport). If non-US passport, it must be accompanied by a US Visa issued by INS or US Customs. Identification stating "Federal Limits Apply" will not be accepted. Any form of unofficial photo identification (credit card, store card, school identification, birth certificate, social security card, bank card, etc.) are invalid. If a visitor does not present a current proper form of identification with a photograph, they will not be allowed to visit. (Foreign driver's licenses are valid.)

**Pat Searches of Visitors:** All inmate visitors are subject to random pat search. Visitors are selected based on a random number which is determined before visiting begins. Selection for this search does not imply visitors are suspected of any violation of prohibited or criminal activity. This is a random search, based on a pre-determined order before visiting begins. This search will be conducted by a trained staff member of the same gender as the person being searched. Where possible, it will be conducted out of the view of other visitors and inmates. Visitors have the option of declining a search. Visitors who decline the search, will not be permitted to visit on that date.

**Vehicle Searches of Visitors:** All visitors are subject to random search of vehicles. Searches are selected based on a random number which is determined before visiting begins. Selection for this search does not imply visitors are suspected of any violation of prohibited or criminal activity. This is a random search, based on a pre-determined order before visiting begins. This search will be conducted by a trained staff member of the same gender as the person being searched. Where possible, it will be conducted out of the view of other visitors and inmates. Visitors have the option of declining a search; however, visitors who decline the search will not be permitted to visit.

**Attorney Visits:** Attorneys should make advance arrangements (normally no less than seven days) for visits through your unit team before each visit. Attorneys are encouraged to visit during the regular visiting hours. However, visits from an attorney can be arranged at other times on a case by case basis. Attorney visits will be subject to visual monitoring, but not audio monitoring. During attorney visits, a reasonable amount of legal materials may be transferred during attorney visits, but is subject to inspection for contraband.

**Pastoral Visits:** Inmates requesting visits from their home church or spiritual advisor must submit request to the Chaplain at least 3 weeks in advance. Background investigations and endorsement by their religious community will be required of all visitors. A minister of record may be declared and placed on the inmates visiting list. Points may not be counted against an inmate's visiting points.

**Special Housing Unit:** Inmates in the Special Housing Unit are allowed visitation on Mondays.

**Special Visits:** Special visits (including family emergencies) may be authorized for an inmate's family or relative not on the pre-approved visiting list on a one-time-only basis by the Unit Manager or institution Duty Officer. A Special Visit Authorization Form must be completed and distributed prior to any special visit taking place.

Inmates in protective custody will be approved for Special Visits on non-visiting days for individuals on approved visiting lists only. The coordination of this visit will be conducted by the Unit Team.

## **SECURITY PROCEDURES**

### **Attire**

Inmates will be in the proper uniform, (normally khaki pants and khaki shirt), Monday thru Friday, between 7:30 a.m. and 3:30 p.m. The uniform will be maintained in a neat and professional manner, with shirt tucked in and pants around the waist line. Other than approved religious headgear, hats will not be worn while indoors.

### **Inmate Identification Cards**

Inmates are required to wear their identification cards at all times upon departing their assigned cell. The inmate identification card will be worn on the upper front torso, with the inmate's picture clearly visible for staff to identify the inmate. Inmates will be issued an identification card upon arrival at the institution. Inmates are responsible for the care of these cards.

### **Counts**

**Count Procedures:** One of the first realities of institutional life are counts. It is necessary for the staff to count inmates on a regular basis. During a count, inmates are expected to stay in their assigned areas until the count is announced as clear. It is very important that you learn the time schedule of our counts.

12:00 Midnight

3:00 a.m.

4:30 a.m.

10:00 a.m. (Weekends and Holidays - Stand Up count) 4:00 p.m. (Stand up count)

9:30 p.m. (Stand-up count)

Staff will take disciplinary action if inmates are not in their assigned areas during a count and/or not standing next to their bunks during the Stand-Up counts.

### **Call-Outs**

Call-outs are a scheduling system for appointments (which include medical, dental, educational, team meetings, and other activities) and are posted each day on the unit bulletin boards after 4:00 p.m., on the day preceding the appointment. It is the inmate's responsibility to check for appointments on a daily basis.

### **Controlled Movement**

**Authorized Movement:** Unless otherwise authorized, inmates are to move only during controlled movements throughout the day and evening. The controlled move is five minutes "IN" and five minutes "OUT".

Monday through Friday, the Unit Officer will post a "Change Sheet" which reflects inmate detail and quarter's changes and a "Call Out Sheet" when an inmate is to report to such areas as R&D, Chapel, Education, Health Services, etc. Inmates are responsible for reading these sheets and for being where they are supposed to be.

Inmates are responsible for being where they are supposed to be whether it be the detail assignment, call out, etc. Inmates found "out of bounds" are subject to disciplinary action.

**Inmate Commissary/Id Cards:** All inmate commissary/ID cards must be in possession of the inmate at all times when the inmate is out of their housing unit. The loss of the commissary/ID card must be reported to staff immediately. The Inmate Systems Department is responsible for replacing lost commissary/ID cards.

**Inmate Two Hour Watch Program:** Inmates assigned to the Two-Hour Watch Procedures will be responsible for reporting to a staff member in the area you are in at the times listed below. As a Two-Hour Watch inmate, you are responsible for the Two-Hour Watch card and this card will be on your person at all times.

#### **REPORTING TIMES TO STAFF:**

First Reporting Time -7:30 a.m.

9:30 a.m.

11:30 a.m.

1:30 p.m.

3:30 p.m.

5:30 p.m.

7:30 p.m.

9:15 p.m.

**NOTE:** Failure to report to staff at the specified times listed above will result in disciplinary actions. Altering or loss of a Two-Hour Watch card will result in disciplinary action.

#### **Contraband**

##### **Limits of Inmate Property and Contraband**

**Limits Of Inmate Personal Property:** Refer to Program Statement 5580.07 and Institutional Supplement.

**Special Purchase Items:** Special purchase items, such as hobby craft and sports equipment, will be very limited and authorized only to the point where they can be contained in the storage area provided for personal property.

**Legal Materials:** Inmates will be allowed to maintain legal materials and supplies, not to exceed three cubic feet, in the locker or under the bed. Excess authorized legal material may be stored in legal lockers assigned by the unit manager.

**Hobby Craft Materials:** All Hobby Craft items will be retained in the Arts and Crafts area of the Education Department. You must dispose of completed hobby craft work within 30 days of completion. Inmates will mail hobby craft items at their expense. Lockers will be assigned for storage of hobby craft items and staff will assume no responsibility for items lost or damaged while in these lockers.

**Commissary Items:** The total value of accumulated Commissary items (excluding special purchases) will be limited to the monthly spending limitation. Shaving and grooming items will be placed in the individual locker. Food items that are left open create a health hazard. These items will be properly sealed at all times. Empty containers may not be used in any way and will be considered contraband.

Large radios are not allowed in the institution. The Walkman radio and MP3 players are the only types of radio permitted. Inmates who are transferred or committed to FCI Phoenix with large radios in their possession will have their radios mailed out of the institution.

No radios are permitted at any work assignments.

**Contraband:** Unless an item or article inside the institution is issued by staff, purchased in the commissary, approved for receipt by a Department Head, or approved by institution regulation, will be considered contraband.

Inmates are responsible for the safekeeping of their personal property in quarters. The Bureau of Prisons will not assume liability for lost or stolen inmate property, when property is not in the custody of staff.

**Hard Contraband:** Any items or article of contraband that poses a threat to the security of an institution is generally never approved for possession or admission to the institution. The following items are examples of hard contraband, but the list is not all inclusive:

1. Guns, firearms, or weapons of any type (all single- and double-edged razor blades, to include altered shaving razors, will be considered weapons);
2. Ammunition or explosives;
3. Knives or tools not provided in accordance with Program Statement 5500.09, Correctional Services Manual;
4. Hazardous or poisonous chemicals or gases;
5. Narcotics or other controlled substances not dispensed or approved by the institution Medical Department;
6. Drugs;
7. Intoxicants, including, but not limited to, liquor or alcoholic beverages;
8. Postage stamps in excess of authorized limit;

**Nuisance Contraband:** Any items in excess of authorized quantities and/or no longer authorized for retention are considered nuisance contraband. The following items are examples of hard contraband, but the list is not all inclusive:

1. Excess newspapers, letters, magazines;
2. Food;
3. Clothing.

Glass containers will not be authorized in the institution. If brought from another federal institution, inmates may either destroy the item or mail it out of the institution at their expense.

**Procedures for Handling Contraband:** Any item or article in the institution which has been identified as contraband will be seized when found within the physical possession of an inmate, in an inmate's living quarters, or in common areas of the institution. Items or property seized as contraband will be disposed of in accordance with the following procedures.

- (1) Government Property: Items of Government property seized will be returned to the issuing authority within the institution.
- (2) Personal Property: Items of personal property seized will be turned over to the Chief Correctional Supervisor for inventory and storage, pending identification of the true owner. When disciplinary action is appropriate, disposition of the property will be delayed until the action is complete.
- (3) Hard Contraband: Items of hard contraband seized will be turned over to the Chief Correctional Supervisor and retained until such time as necessary for disciplinary action and/or prosecution.
- (4) Stamps, or Negotiable Instruments: Any stamps or negotiable instruments found in an inmate's possession shall be delivered to the Cashier until appropriate disposition is made.
- (5) Nuisance Contraband: Any item seized that is classified as nuisance contraband shall be sent home at the inmate's expense or destroyed.

All property that is confiscated from an inmate, regardless of the type of property, the inmate will receive a copy of the seized contraband receipt.

**Shakedowns**

The placement of metal detection devices throughout the institutions may be necessary for the control of contraband. A metal detector search may be done in addition to the pat search. Staff may conduct a pat search of an inmate on a routine or random basis to control contraband. Staff may also conduct a visual search where there is reasonable belief that contraband may be concealed on your person or a good opportunity for concealment has occurred. Finally, staff may search an inmate's housing and work area, and personal items contained within those areas, without notice, randomly, and without the inmate's presence. The property and living area will be left as close to the same conditions as found.

**Drug Surveillance / Alcohol Detection**

BOP facilities operate drug surveillance and alcohol detection programs which include mandatory random testing, as well as testing of certain other categories of inmates. A positive test, or refusal to submit a test, will result in an incident report.

**Fire Prevention and Control**

Fire prevention and safety are everyone's responsibility. Inmates are required to report fires to the nearest staff member so property and lives can be protected. Piles of trash or rags in closed areas, combustible material, items hanging from fixtures or electrical receptacles, or other hazards will not be tolerated. Regular fire inspections are made by qualified professionals.

**PROGRAMS AND SERVICES****Job Assignments**

All inmates, who have been medically cleared, will maintain a regular job assignment. Many job assignments are controlled through an Inmate Performance Pay (IPP) system, which provides monetary payment for work. Federal Prison Industries has a separate pay scale. Unit staff assign work and approve all job changes. They also see that the changes are posted on the Daily Change Sheet.

Institutional maintenance jobs are usually the first assignment an inmate receives. This might include work in Food Service, as a unit orderly, or in a maintenance shop. However, most institutions have a significant number of inmate jobs in factories operated by Federal Prison Industries, also known as UNICOR.

Many institutions have a waiting list for factory employment.

UNICOR employs and trains inmates through the operation of, and earnings from, factories producing high-quality products and services for the Federal government. Some examples of products and services UNICOR produces are electronic cable assemblies, executive and systems furniture, metal pallet racks, stainless steel food service equipment, mattresses, towels, utility bags, brooms, data entry, signage, and printing. UNICOR provides an opportunity to the inmates to pay their court ordered financial obligations to society on a faster pace than any other job in the institution. Most institutions give priority for employment in UNICOR to inmates with large court ordered financial obligations. The training and experience acquired in UNICOR is beneficial for re-entry into society.

**Work Assignment**

After you complete the Admission & Orientation Program, you will be assigned to a work detail. Inmates are encouraged to find their own job, going through the department responsible for that detail. Otherwise, the Counselor will assign you a job. All inmates must be on their job for 180 days before a consideration will be made for a job change (with the exception of UNICOR or an apprenticeship program placement). All subsequent job change requests must be sent via cop out to the institution job change committee which meets on Wednesday mornings. If approved

for a job change, your name will appear on the call out.

**Performance Pay:** If you are assigned to a paid work assignment (not including UNICOR or Commissary), you may be awarded Performance Pay if your Work Supervisor recommends you for it.

Presently, pay rates are as follows:

Grade-Pay  
 4 - \$.12  
 3 - \$.17  
 2 - \$.29  
 1 - \$.40  
 \$5.25 maintenance pay

These rates are subject to change according to Federal Bureau of Prisons Policy. You may receive performance pay for a maximum of seven hours per work day, and a maximum of 35 hours per week. You will be paid only for those hours during which your job performance is satisfactory or excellent. Each work detail has a specific number of positions allotted which are utilized to receive performance pay.

Job payments (performance pay) are deposited in your Commissary account no later than the 10th day of the month after you earn your job payment.

For more detailed information, see Program Statement 5251.2, entitled Performance Pay. Those inmates in Financial Responsibility Program refusal status can earn no more than maintenance pay.

### **UNICOR**

UNICOR (Federal Prison Industries) is the largest program at FCI Phoenix. The factory functions in the Electronics Division of the corporation and manufactures electronic connectors and electronic cable harnesses. Inmates working in UNICOR are paid one of five pay grades which are set by Corporate Headquarters in Washington, D.C. Advancement depends upon time in grade, ability and availability of positions. Advancement above 4th grade is limited to those individuals who whom have a high school diploma or GED. There are additional benefits which may be earned such as premium pay for longevity, and vacations.

Inmates seeking employment in UNICOR must apply on the prescribed form available from their unit team.

### **Inmate Financial Responsibility Program**

Working closely with the Administrative Office of the Courts and the Department of Justice, the BOP administers a systematic payment program for court-imposed fines, fees, and costs. All designated inmates are required to develop a financial plan to meet their financial obligations. These obligations may include: special assessments imposed under 18 USC 3013, court ordered restitution, fines and court costs, judgments in favor of the U.S., other debts owed the Federal government, and other court-ordered obligations (e.g., child support, alimony, other judgments).

Institution staff assist in planning, but the inmate is responsible for making all payments required, either from earnings within the institution or from outside resources. The inmate must provide documentation of compliance and payment. If an inmate refuses to meet his or her obligations, the inmate cannot work for UNICOR nor receive performance pay above the maintenance pay level. He/She will also be placed in "refuse" status. As the result of being in refuse status, the inmate has a spending limit of only \$25.00 monthly, can be placed in less desirable housing, will not be considered for any favorable requests, i.e. (vacations, furloughs, early release, etc.) and will score zero in

responsibility on the progress report. These are a few examples of the sanctions that can be imposed as a result of being in refuse status.

The status of any financial plan will be included in all progress reports, and will be considered by staff when determining Security/Custody level, job assignments, eligibility for community activities, and institutional program changes. The U.S. Parole Commission will also review financial responsibility progress at parole hearings.

### **Food Service**

The BOP offers a standardized National Menu. This menu is offered at all institutions and includes approved menu items based on standard recipes and product specifications. The National Menu offers regular, heart healthy and no-flesh dietary options. At the Warden's discretion items may be added to the National Menu by adding to a salad bar, hot bar, beverage bar (if these are part of the Food Service program) or by adding condiments such as sugar.

Medical diets will be provided by mainline self-selection from the items available on the National Menu for that meal unless menu items fail to meet the medical requirement. Menu item replacements may not always be provided as inmates may have to avoid certain foods in the self-selection process; however, if a dietitian determines a Special Diet is required to ensure adequate nutrition, it will be provided by pre-plating or controlled plating.

The religious diet program, called the Alternative Diet Program, consists of two distinct components: one component provides for religious dietary need through self-selection from the main line, which includes a no-flesh option. The other component accommodates dietary needs through nationally recognized, religiously certified processed foods and is available through the approval of Religious Services.

### **FOOD SERVICE SCHEDULE OF MEALS:**

#### Monday through Friday:

Breakfast	6:05 a.m. - 6:45 a.m.
Lunch	10:30 a.m. - 11:30 a.m.
Dinner	4:45 p.m. - 6:00 p.m.

#### Saturday and Sunday:

Coffee Hour	7:00 a.m. - 8:00 a.m.
Brunch	11:00 a.m. - 12:30 p.m.
Dinner	4:45 p.m. - 6:00 p.m.

\* All times are approximate.

**Meal Time Procedures:** Units are called to meals one pod at a time.

Because of the large number of inmates to be served, you are allowed only one trip through the main serving line. The beverage station is open, as well as the soup and salad bar.

When you have completed your meal, you are required to carry your tray and utensils to the dish room window.

### **Rules and Regulations of the Dining Hall:**

- (1) The number of rationed items in a serving will be marked in the margin of the menu posted in the dining hall;
- (2) Items on the menu marked with a star (\*) denote pork or pork seasoning;
- (3) No food items may be taken from the dining hall, to include fruit and desert packets.
- (4) While you are on the serving line, you cannot trade food items with another inmate;
- (5) You must dress properly in the dining hall. Institution issued clothing is the only clothing allowed in the dining hall during noon meals during weekdays. Leisure wear will be permitted during evening

meals and on weekends and holidays. You cannot wear shower shoes or house shoes in the dining hall. You cannot wear hats into the dining hall. However, you are allowed to wear religious headgear with prior written approval from the Chaplain in the dining hall.

- (6) Radio and ear phones are not allowed in the dining facility.
- (7) You are not permitted to bring a personal mug/cup. Condiments (hot sauces, spices, etc.) must be in their original container and may not be refilled in the dining hall.
- (8) You may not wear glasses such as shades unless they are prescription glasses. You must request the Certified Religious Foods diet through the Chaplain. The Chaplain will discuss your request with you and will explain the diet's procedures and policies.

As a reminder, no food items of any kind may be taken out of the inmate dining hall. Exceptions may be made by an Associate Warden under special circumstances, such as for a religious holiday.

### **Education**

The mission of Education/Recreation Services is to provide mandatory literacy and English-as-a- Second Language programs as required by law, as well as other education/recreation and related programs that meet the needs and interests of the inmate population, provide options for the positive use of inmate time, and enhance successful reintegration into the community.

Education opportunities provided for Federal inmates include General Equivalency Diploma (GED) and ESL programs, as required by law. Various nationally recognized tests will be used to place inmates in appropriate education programs. Inmates must perform to the best of their abilities on exams for appropriate placement in class.

**Important Notice:** For those individuals enrolled in GED/Spanish GED, and ESL programs, attendance is mandatory. Unless you have a verified medical excuse in writing or are on a call- out, you must be in class during your assigned period.

### **Literacy/GED**

#### **Inmates with Disabilities or Limited English Proficiency**

The Education Department will ensure reasonable accommodations are made available to individuals with identified disabilities. American Sign Language services will be coordinated for individuals who are deaf or hard of hearing. For those with vision impairments, Education materials translated into braille will be made available, if deemed necessary. For individuals with limited English proficiency, interpretative services are available through LanguageLine Solutions.

The Violent Crime Control and Law Enforcement Act (VCCLEA) and the Prison Litigation Act (PLRA) require inmates who lack a high school diploma to participate in a GED credential program and make satisfactory progress in the program in order to be eligible to vest the maximum amount of earned good conduct time (VCCLEA sentenced inmates) or earn the maximum amount of good conduct time.

Unless exempt (pre-trial, holdover, etc.), inmates must participate in the literacy program for one mandatory period of at least 240 instructional hours, or until they achieve a GED credential. For all inmates to receive job pay promotions above the entry level, they must have a high school diploma, a GED credential, or a pay exemption.

Inmates who are exempt from attending GED class based on a deportation detainer must enroll in GED or



ESL in order to receive their good conduct time.

Inmates under a final Immigration and Customs Enforcement (ICE) order of deportation, exclusion, or removal are exempt. Inmates who have completed the mandatory period of enrollment must remain enrolled, or re-enroll to vest/earn their good conduct time. Inmates found guilty of an incident report related to their literacy program enrollment will be changed to GED UNSATISFACTORY PROGRESS, and will not vest/earn their good conduct time.

Following an assignment of a GED UNSATISFACTORY PROGRESS code, inmates will be required to complete additional 240 hours of programming before they can be changed back to a SATISFACTORY code. Good conduct time will not vest while the UNSATISFACTORY assignment exists.

Inmates who are eligible for District of Columbia Educational Good Time (DCEGT) can earn DCEGT for participating, but not completing GED, ESL and marketable level occupational training programs. While enrolled in the qualifying education program, inmates will earn DCEGT credit. However, DCEGT credit will show up on their sentence computation when they complete or withdraw from the qualifying program.

Special note on GED scores: A new English GED test will be launched on January 1, 2014. A new Spanish GED test will follow later. Once a new GED test is issued, scores from the current GED test cannot be combined with the new test. If inmates have taken the English GED test between January 1, 2002, and now, they are strongly encouraged to see the education staff and retake the GED test before December 31, 2013. English GED scores from the current GED test will no longer be valid.

The new GED Test will be taken on the computer. Inmates are strongly encouraged to enroll in a keyboarding or typing course, when offered.

### **Inmates with a Verified High School Diploma**

In order to obtain a realistic and accurate assessment of an inmate's skill levels, a demonstration of literacy attainment must be verified for inmates with a high school diploma. Even though current policy accepts a high school diploma for custody classification, good time credits, education programs, etc., a high school diploma does not necessarily certify an inmate is literate on TABE A or D. If an inmate scores below 9.0, he/she should enroll in remedial classes offered by the Education Department to improve his/her literacy levels.

### **ESL**

The Crime Control Act of 1990 mandates non-English speaking Federal prisoners participate in the ESL program. An inmates' communication skill level in English is evaluated at initial classification and interviews. Those found to have limited ability to communicate in English will be referred to the education department to determine proficiency at the 8th grade level or higher based on a nationally recognized achievement test. Inmates scoring less than the 8th grade level of proficiency will be enrolled in ESL until they function at the 8th grade level or above on a nationally recognized education achievement test. If indicated by test scores, participation in ESL will be required regardless of education degree status. Inmates with high school diplomas or college degrees may be required to participate in the ESL program.

### **Incentives**

Incentive awards are provided to recognize inmates making satisfactory progress and successfully completing the literacy (i.e., GED and ESL) program. Inmates may also receive incentives for progressing to various levels in the GED or ESL Programs. Graduation ceremonies recognize GED, ESL, and Occupational Education completions.

### **Other Programs**

The completion of the literacy program is often the first step towards adequate preparation for successful post-release reintegration into society. Additional educational programs such as advanced occupational training or college are needed in today's world. Vocational training and apprenticeship programs afford inmates an opportunity to obtain marketable job skills.

### **Occupational Education Programs**

Occupational Education programs prepare inmates for a specific occupation or cluster of occupations. Inmates can earn a Certificate, Associate of Arts Degree, Associate of Science Degree, or an industry accepted certificate upon the completion of occupational training programs. Occupational education programs vary institution-to-institution.

- Inmates must request initial enrollment through the Supervisor of Education. Education staff will determine an inmate's academic eligibility for enrollment and deportation status (if applicable).
- The Supervisor of Education will notify an inmates' unit team of enrollment consideration for occupational education programs.

### **Apprenticeship**

Apprenticeship training provides inmates the opportunity to participate in training which prepares them for employment in various trades. Apprenticeship programs in the BOP are registered with the Bureau of Apprenticeship and Training, U.S. Department of Labor. These programs are structured to offer on-the-job learning in industries. Upon completion of a registered trade, inmates can earn a Certificate of Completion from the Department of Labor.

### **Adult Continuing Education (ACE):**

ACE classes enhance an inmate's general knowledge on various subjects and address the skill deficits identified in an inmate's individual reentry plan. ACE classes are organized differently in different institutions. Typical ACE classes include: typing, computer literacy, foreign language, and business skills. These classes are usually offered during evening and weekend hours.

### **Post-Secondary Education (Inmate Correspondence Courses)**

Inmates are encouraged to expand their knowledge through a variety of methods, including correspondence courses. In general, inmates are permitted to enroll in any correspondence course that involves only "paper and pencil." Courses requiring equipment are generally not authorized. The cost for correspondence courses must be paid by the inmate. If an inmate has sufficient funds available in his commissary account, a Form 24 may be used for payment.

Inmates interested in enrolling in correspondence courses are required to contact the Staff Coordinator prior to enrollment. Catalogs are available from the Staff Coordinator. Diplomas or certificates from correspondence high school GED programs do not satisfy the criteria for an adult literacy program completion.

**Correspondence Courses:** If you are interested in taking correspondence courses, you must go through the College Coordinator who will assist you with information on approved courses and location of alternative schools. All classes must be approved by the College coordinator and all books and material must be received through the Education department. College costs, including books and tuition, are the responsibility of the student. Tuition and books may be paid for with the Inmate Request for Funds Form (form 24).

### **Parenting**

The Parenting Program provides inmates information and counseling through directed classes on how to enhance their relationship with their children even while incarcerated. All Parenting Programs include a classroom and visitation component. In addition, social service outreach contacts are often established to facilitate the provision of services to the inmate parent, visiting custodial parent, and children.

### **Library Services**

**Leisure Libraries:** Leisure libraries offer inmates a variety of reading materials, including but not limited to: periodicals, newspapers, fiction, non-fiction, and reference books. Institutions also participate in an interlibrary loan program with local, state, and college libraries and available bookmobile services.

**Electronic Law Libraries (ELL):** Inmates are afforded access to legal materials and an opportunity to prepare legal documents in the ELL. Resources are available for inmates to prepare legal material via Trust Fund.

A copying machine is available to reproduce materials needed for research. The price to reproduce materials is established by Trust Fund.

**Law Library:** The Law library is located in the Education Department with a satellite unit in the Special Housing Unit. Case law books from the federal districts, circuits, and state supreme courts are available for reference during the library hours of operation. Bureau of Prisons Program Statements and institutional supplements regarding FCI Phoenix are available for inmate reference. Law library books, typewriters, and writing materials area available for inmate use.

Typewriters are available on a first come-first served basis. You must have a ribbon which you can purchase at the commissary. If you are indigent, you can borrow a ribbon from the Education department for up to two hours in exchange for your commissary card.

**Leisure Library:** The institution maintains a leisure library with a great variety of books including reference and general interest.

A maximum of three requests may be submitted by an inmate at one time. The inmate will be held responsible for the books issued to him and will be required to pay for their replacement in the case of loss or damage. Failure to do so will result in the loss of library privileges.

### **LAW LIBRARY AND LEISURE LIBRARY HOURS:**

Monday – Thursday: 7:15 AM-10:45 AM

12:00 PM-3:30 PM

4:30 PM-8:00 PM

Friday: 7:15 AM-10:45 AM

12:00 PM-3:30 PM

Saturday:	Closed
Sunday:	6:00 AM-3:30 PM
Holidays:	Closed

### **Recreation, Leisure, Wellness, and Social Programs**

The BOP encourages inmates to make constructive use of leisure time and offers group and individual activities. At each facility, physical fitness and leisure programs are provided to promote positive lifestyle changes. These programs strive to provide inmates with opportunities to reduce stress and enhance overall health and emotional well-being.

#### **Leisure Programs**

Institutions offer a wide range of activities in which inmates may participate when not performing assigned duties. Leisure activities include: organized and informal games, sports, physical fitness, table games, hobby crafts, music programs, intramural activities, social and cultural organizations, and movies.

**Sports:** A comprehensive program of sports activities including varsity and intramural teams are available for inmate participation. Where possible, consideration is given for differences in age and athletic ability.

**Sports Leagues:** Currently, there are leagues for basketball, soccer and softball which incorporate varsity, intramural and over-35 teams to provide for the greatest number of inmate participants as possible.

**Sports Tournaments:** Tournaments are held on a regular basis in addition to the normal end-of-season tournaments for league play-offs and championships. This provides fun competition for a wide variety of recreational fitness levels, with prizes going to first and second place finishers. Normally, all major holidays will have tournament activities planned. Schedules outlining these activities are posted in each housing unit.

**Weightlifting:** Participation in weightlifting is one of the most popular activities at the institution. The weightlifting area is located in Outdoor Recreation.

**Walking/Running:** There is a quarter mile track located on the main recreation yard. This area is the only one that can be used for distance running.

**Cardiovascular:** There are many ways to stimulate increased heart rate. The recreation department offers stationary bicycles. These machines are located in indoor recreation.

**Hours of Operation:** The main recreation yard is open at approximately 5:45 a.m. The closing of the main recreation yard will also be announced over the loudspeaker. The weightlifting area is open during all open compound times. It closes at 8:15 p.m. for clean-up.

**Indoor Recreation:** The Recreation Department offers a variety of table games. Games and cards may be checked out, as well as ping-pong and billiards equipment.

#### **Art and Hobby Craft Programs**

Supplies and material for hobby craft projects may be ordered by Special Purchase Orders (SPO). SPO's are submitted once a month and are due to the hobby shop on the 5th of each month. Catalogs and order forms are available in the indoor recreation office. There is a \$300.00 spending limit per quarter.

Hours of operation for the Indoor Recreation/hobby craft areas are:

Monday thru Friday:	12:00 p.m. - 8:15 p.m.
Saturday, Sunday and Holidays:	10:30 a.m. - 8:15 p.m.

All hobby craft items must be mailed out immediately after completion.

**MUSIC ROOM AND EQUIPMENT:** The recreation department provides musical equipment to inmates involved in or wishing to participate in existing musical bands. Equipment on hand includes drums, congas, acoustic guitars, amplifiers, microphones and speakers.

**RECREATION HOLIDAYS AND SPECIAL ACTIVITIES:**

Thanksgiving, Christmas, New Year's	November 25 - January 1
Martin Luther King Jr.	January (3rd week)
Black History Month	February
President's Day	February (3rd week)
Memorial Day	May (4th week)
Independence Day	July 4
Labor Day	September (1st Monday)
Hispanic Heritage Month	September
Columbus Day	October (2nd week)
Veteran's Day	November (2nd week)

For each major holiday an activity is published and passed out to the inmate population. This schedule consists of a variety of tournaments in both table games and individual and team sports. Generally, additional videos are shown to the normal weekend movie schedule. Inmates are encouraged to participate in housing unit activities such as unit-based hobby craft. The Recreation Supervisor will coordinate housing unit activities with Unit Managers.

**Wellness Programs**

Wellness programs include screening, assessments, goal setting, fitness/nutrition prescriptions and counseling.

**Recreation and Zimmer**

The Zimmer Amendment was passed in 1996. The amendment does not allow for the BOP to use appropriated and non-appropriated funds to provide amenities or personal comforts in the Federal Prison System. Specifically, institutions activated prior to 1996 through attrition, will conform to the guidelines set by the law. The main sections of Zimmer address: (1) viewing of R, X, or NC-17 movies; (2) instruction or training for boxing, wrestling, judo, karate or other martial arts or any body building or weightlifting equipment; and (3) electronic or electric instruments.

**Consequences for Rules Violation in Recreation**

Inmates are strongly encouraged to participate in recreation activities. However, when inmate behavior violates established rules, consequences may include an incident report and/or suspensions from programs.

**Safety Precautions:** Safety is a key factor in the success of any athletic event. The application of common sportsmanship will eliminate 90% of all athletic accidents. Some helpful hints to make "playing the game" safer include:

1. Know the rules and objectives of the sport.
2. Wear appropriate clothing, shoes, and protective equipment at all times.
3. Warm-up (stretch) properly before doing any strenuous exercise.
4. Any unnecessary roughness will result in suspension and/or disciplinary action this applies to ALL SPORTS.
5. Use extreme caution around the weight pile. Always use a spotter and use collars when possible. STEEL TOE SHOES ARE RECOMMENDED WHILE WORKINGOUT.

**Recreation Rules:**

1. No food or drinks allowed in the music rooms.
2. Do not attempt to communicate (yelling, waving, hand/body signals, note tossing) with anyone

- outside the institution fence.
3. Respect "OUT OF BOUNDS" signs on the Recreation Yard.

### **Religious Services**

The Religious Services Department provide pastoral care and religious accommodation to individual and group religious beliefs and practices in accordance with the law, Federal regulations and BOP policy. The Chaplains offer religious worship, education, counseling, spiritual direction, support and crisis intervention to meet the diverse religious needs of inmates. BOP Chaplains also oversee the religious diet program, ceremonial religious meals and religious holiday observances. All Chaplaincy Services' programming is directed to promote BOP reentry goals. The Life Connections and Threshold programs highlight our faith-based reentry priorities.

**Religious Opportunities and Limitations** When considered necessary for the security or good order of the institution, the Warden may limit attendance at or discontinue a religious activity. Opportunities for religious activities are open to the entire inmate population, without regard to race, color, nationality, or ordinarily, creed. The Warden after consulting with the institution chaplain may limit participation in a particular religious activity or practice to the members of that religious group. Ordinarily, when the nature of the activity or practice (e.g., religious fasts, wearing of headwear, work proscription, ceremonial meals) indicates a need for such a limitation, only those inmates whose files reflect the pertinent religious preference will be included.

To ensure the safety, security and good order of the institution any religious group that encourages domestic and/or foreign terrorism, or any type of violence will not be authorized to meet.

Worship services are made available for all religious groups weekly. Each inmate is authorized to attend his or her primary religious worship service each week. Work schedules may be adjusted to accommodate this practice. Inmate religious programs require constant staff supervision.

The following religious practices and activities unauthorized:

animal sacrifice; casting of curses; nudity; self-mutilation; use or display of weapons; exclusion by race; self-defense training; profanity; ingestion of illegal substances; proselytizing; encryption; disparagement of other religions; paramilitary exercises; sexual acts;

Sermons, original oratory, teachings, and admonitions must be delivered in English. When necessary, Wardens may identify alternatives practices and implement the least restrictive alternative consistent with the security and orderly running of the institution.

**RELIGIOUS PREFERENCES** The Bureau of Prisons does not require an inmate to profess a religious belief. An inmate may designate any or no religious preference. To maintain the security and orderly running of the institution, and to prevent abuse or disrespect by inmates, the chaplain will monitor patterns of changes in declarations of religious preference. Inmate's religious rights are based on that individual's self-determination.

#### Religious Categories

Adventist	Amer Ind	Atheist
Other	Buddhist	Catholic
Church of Christ	Hindu	Jehovah
Jewish	Messianic/Sabbatarian	Moorish Science Temple
Mormon	Muslim	Nation of Islam
Orthodox(ie Russian)	Sikh	Humanist
Non-Trinitarian	Protestant (general Christian)	Pagan
Rasta	Santeria	
No prefer (no religious rights)		
Unknown (New Admits Only)		

CHAPLAINS are responsible for managing religious activities within the institution. Institution chaplains are available upon request to provide pastoral care and counseling to inmates through group programs and individual services. Pastoral care and counseling from representatives in the community are available in accordance with PS 5360.09. All chaplains are qualified pastoral care providers who have verified credentials and current endorsements on file. Chaplains plan, direct, and supervise all aspects of the religious program and have physical access to all areas of the institution to minister to inmates and staff. All institution chaplains are employed to: lead worship services, provide professional spiritual leadership and pastoral care; accommodate the legitimate religious needs of inmates; and supervise institution religious activities.

#### **APPROVED ESSENTIAL DAILY PRAYER ITEMS AND PERSONAL RELIGIOUS PROPERTY**

Those items with and (\*) are items which are worn or used only in the chapel/sweat lodge areas during scheduled services. The number of religious books, periodicals and magazines will comply with local institution unit policy. Normally, one (1) medallion recognized by faith group may be worn, the medallion must have come from an outside commercial source and should have been manufactured outside the institution or hobby craft. All religious head wear must come from a commercial source. Special personal religious items not listed will require an authorization memorandum from the Chaplain.

<p><b>Buddhist:</b></p> <p>Religious medallion and chain (1) Prayer beads, plastic Small picture of the Buddha</p>	<p><b>Moorish Science Temple of A:</b></p> <p>(1) Fez - Red (to be worn in the chapel only) Holy Koran of the MST of A Wallet size picture of Nobel Drew Ali Circle Seven Religious medallion and chain (2) small lapel pins</p>	<p><b>Protestant Christian:</b></p> <p>(1) Bible Religious medallion and chain (usually a cross)</p>
<p><b>Eastern Rite Catholicism:</b></p> <p>Holy Cards</p>	<p><b>Nation of Islam:</b></p>	<p><b>Rastafarian:</b></p> <p>(3) Crowns Religious medallion and chain (usually an Ankh)</p>
<p><b>Hindu:</b></p> <p>Religious medallion and chain (1) Prayer beads, plastic</p>	<p>Star/Crescent medallion and chain Lapel pin Prayer Rug Pili Box Cap, solid color (to be worn in the Chapel only) (3) )Kufis, solid black or white Holy Qur'an</p>	<p><b>Roman Catholic:</b></p> <p>(1) Bible (5) Prayer books (1) Rosary, plastic Crucifix Religious medallion and chain Holy cards and icons (1) Scapular (brown and green) Blessed palms; Small container of holy water</p>
<p><b>Islam (Muslim)</b></p> <p>Prayer Rug Dhicker beads (plastic) Religious Medallion and chain Prayer oil (3) kufis, solid black or white Holy Qur'an Hadith Miswak Kurda Shirt</p>	<p><b>Native American:</b></p> <p>(1) Medicine bag (worn around neck) Spiritual bundle containing: -Prayer pipe -(2) feathers -Small amounts of sacred herbs -Small stones -Seashell Beaded necklace Religious medallion and chain (1) Ribbon shirt (3)Bandanas (Aztec Red or Black) Medicine wheel</p>	<p><b>Sikh Dharma:</b></p> <p>Prayer book, GUTKA Siri Goru Granth Sahib (3) Kesh: Turbans (1) Kangha: small wooden comb Katchera: specially made cotton underwear Religious medallion called the Khanda and chain <u>Sikh teaching and study materials</u></p>
<p><b>Judaism:</b></p> <p>Prayer tallis Tallis Katan (tsitsit) - worn under one's shirt Tefillin Prayer book (3) Yarmulke Religious medallion and chain (ordinarily a Star of David) (1) Phylactery (1) Prayer shawl</p>	<p><b>Odinist/Asatru:</b></p> <p>Thor's hammer medallion and chain (1) Rune cards with instruction book Hlath (a solid color headband containing one or more runes) Poetic Edda Prose Edda</p>	<p><b>Wicca:</b></p> <p>Book of Shadows Divination Tool (i.e., Tarot cards) Items to Honor the Elements of Nature - Salt-Earth - Feather/Herb-Air - Wood Wand-Fire - Water-Water - Picture of Divine Unity-Center Religious medallion and chain {usually a Pentacle}</p>
<p><b>Latter Day Saints:</b></p> <p>(1) Mormon Bible (6) undergarments with approval of Unit Team</p>		



## Psychology Services

Psychology Services departments in all BOP institutions offer mental health care to inmates. This care may include screening, assessment, and treatment of mental health or drug abuse problems, individual and/or group counseling, psycho-educational classes, self-help and supportive services, or referral to Health Services for medical treatment of a mental illness.

If you are new to the BOP, or if you have previously identified mental health or drug abuse programming needs, you will be scheduled for an interview with Psychology Services staff. The purpose of this interview is to review your history and identify your programming needs. A psychologist may make recommendations to support your successful adjustment to prison and prepare you for your eventual release. We encourage you to participate actively in the process. This interview is an ideal time for you to share your interest in specific services, such as drug abuse treatment or mental health counseling.

The Psychology Services department at this institution is staffed by two Psychologists and one Chief Psychologist. All Psychology staff work day watch Monday – Friday. An on-call Psychologist is available for after-hour emergencies. The department’s office is located in the Education building, across from the Chapel. There are a number of ways to contact Psychology Services at this institution.

You may:

- Submit an Inmate Request to a Staff Member (a “Cop-out”) to Psychology Services or send an email to PHX/InmatetoPsychologySvcs.
- Visit the department during “Open House” hours.
- Speak with a Psychology Services staff member during mainline or as they make rounds in your unit.
- Or in the case of a crisis situation, notify your Unit Officer, Unit Team, or any other BOP staff member of your urgent need to speak with Psychology Services.

**Suicide Prevention** Incarceration can be a difficult experience. At times, you may feel discouraged, frustrated, and helpless. It is not uncommon for people to experience depression while in jail or prison, especially if they are newly incarcerated, serving a long sentence, experiencing family problems, struggling to get along with other inmates, or receiving bad news. Over time, most inmates successfully adapt to incarceration and find ways to use their time productively and meaningfully. However, some inmates continue to struggle with the pressures of incarceration and become overwhelmed by a sense of hopelessness. If you feel a sense of hopelessness or begin thinking about suicide, talk to a staff member. Help is available and actively seeking help is a sign of your strength and determination to prevail. If you feel you are in imminent danger of harming yourself or someone else, you should contact a staff member immediately.

In addition, if you suspect another inmate is contemplating suicide, please notify a staff member. Staff do not always see everything inmates see. And, most suicidal individuals display some warning signs of their intentions. PLEASE alert a staff member right away if you suspect a fellow inmate is considering suicide. The most effective way to prevent another person from taking his or her life is to recognize the factors that put people at risk for suicide, take warning signs seriously and know how to respond. The warning signs of suicide may include:

- threatening to hurt or kill oneself or talking about wanting to hurt or kill oneself
- feeling hopeless
- feeling rage or uncontrolled anger or seeking revenge
- increased alcohol or drug use
- withdrawing from friends, family, associates
- experiencing dramatic mood changes
- feeling anxious or agitated, being unable to sleep, or sleeping all the time
- seeing no reason for living or having no sense of purpose

If your friend, cellmate, coworker, or associate is exhibiting these signs, start by telling the person you are concerned and give him/her examples of what you see that worries you. Listen and encourage the person to seek help. If they are hesitant, offer to go with them to speak to a staff member. If you are not confident they will seek help, notify a staff member yourself. Seeking help for a person in distress isn't "snitching", it is showing concern for the welfare of a fellow human being. If you report your concerns to staff, you can rest easy knowing you did everything within your power to assist the individual.

If you are interested in assisting Psychology Services with suicide prevention efforts, you may choose to participate in the institution's inmate companion program. Inmates who are interested in serving as suicide watch inmate companions must meet the following criteria: (1) be a sentenced BOP inmate; (2) no 100 series incident reports in the past 3 years; (3) may not be in FRP, DRG ED, or GED refusal status. If you would like more information about this program, please speak with a member of the department.

### **Drug Abuse Programs**

Drug abuse programming is available in all BOP institutions. The BOP offers a drug education course as well as treatment options for inmates who have abused alcohol and/or drugs.

### **Drug Abuse Education Course**

The Drug Abuse Education Course is not drug treatment. The purpose of the course is to encourage you to review the consequences of your choice to have drugs in your life, to look at the relationship between drug use and crime, and to begin to think about how different your life could be without drugs. Looking at your drug involvement in this way may motivate you to ask for drug abuse treatment. If your pre-sentence report documents a prolonged history of drug use, evidence that alcohol or drug use contributed to the commission of your offense, a judicial recommendation for treatment, or a violation of community supervision as a result of alcohol or drug use, **you are required** to take the Drug Abuse Education Course. Failing to take this required course will result in your ineligibility for performance pay above maintenance pay level, as well as ineligibility for bonus or vacation pay. You will also not be eligible for a Federal Prison Industries work program assignment. If you are not sure what this means, you may want to ask your counselor.

The Drug Abuse Education Course is available in every BOP institution. If you are required to complete the course, your name will automatically be placed on the waiting list for the course. When it is time for you to complete the course, Psychology Services staff will contact you. If you would like to enroll in the course, but are not required to participate, you may submit an Inmate Request to a Staff Member (a "Cop-Out") or send an email to PHX/Inmate to DAP in order to place your name on the waiting list for the course.

### **Nonresidential Drug Abuse Treatment**

Nonresidential Drug Abuse Treatment is also available in every Bureau institution. Nonresidential Drug Abuse Treatment has been developed to provide the flexibility necessary to meet each individual's treatment needs, and more specifically for:

- inmates with a relatively minor or low-level drug abuse problem,
- inmates with a drug use disorder who do not have sufficient time to complete the intensive Residential Drug Abuse Treatment Program (RDAP),
- inmates with longer sentences who need treatment and are awaiting placement in the RDAP,
- inmates with a drug use history who chose not to participate in the RDAP, but want to prepare for staying sober in the community, and:
- inmates who completed the unit-based portion of the RDAP and are required to continue treatment until their transfer to a Residential Reentry Center (half-way house).

Program completion awards are only available for those who complete the program. If you are interested, ask the institution's drug abuse treatment staff for more information on these awards. If you are interested in enrolling in Non-Residential Treatment, you may submit an Inmate Request to a Staff Member (a "Cop-Out") or send an email to PHX/InmateToDAP

### **Residential Drug Abuse Treatment**

The RDAP provides intensive drug abuse treatment to inmates diagnosed with a drug use disorder. Inmates in the residential program are housed together in a treatment unit that is set apart from the general population. Treatment is provided for a minimum 9 months; however, your time in the program depends on your progress in treatment.

To apply for the RDAP you must send an Inmate Request to a Staff Member (a "Cop-Out") or an email to PHX/InmateToDAP to obtain an interview for the program. First, staff will screen your pre-sentence report to determine if there is any documentation indicating that you have a pattern of drug abuse or dependence. If so, you will be referred to the Drug Abuse Program Coordinator for an interview to determine if you meet the diagnostic criteria for a substance use disorder.

Inmates who are diagnosed with a drug use disorder are qualified for the RDAP and are admitted to the program based on their nearness to release, as mandated by federal statute. You must have enough time left to serve on your sentence to complete the unit-based component and the community transition component of the program. Follow-up Treatment, as described earlier, is provided to inmates after they complete the unit-based component and before they transfer to a residential reentry center.

The RDAP is operated as a modified therapeutic community where inmates are expected to model the pro-social behaviors expected in a community. This means RDAP participants are role models to other inmates. Therefore, they are to demonstrate honesty, to relate positively with their peers, and to fully participate in all treatment activities in the unit. The RDAP is a half-day program, with the rest of the day devoted to work, school, and other self-improvement activities. The RDAP is available in 76 BOP institutions. It is available at FPC Phoenix.

If you are interested in volunteering for the RDAP and would like to know if you are eligible for the program, contact the institution's drug abuse program coordinator. You may apply for the program at any time during your incarceration, but your interview, like program admittance, will be based on your proximity to release. Ordinarily inmates are interviewed 42-24 months from release depending on the facility's security level and waiting list for the RDAP.

### **Early Release**

The Violent Crime Control and Law Enforcement Act of 1994 allows the BOP to grant a non-violent inmate up to 1 year off his or her term of imprisonment for successful completion of the residential drug abuse treatment program (Title 18 U.S.C. § 3621(e)(2)). For more information, talk to an institution drug abuse treatment specialist or drug abuse program coordinator.

### **Community Transition Drug Abuse Treatment**

To successfully complete the RDAP, inmates are required to participate in the Community Transition Drug Abuse Treatment component of the program. The BOP ensures that inmates receive continued treatment when transferred to a residential reentry center (RRC) or to home confinement. The RRC, is structured to help you adjust to life in the community and find suitable post-release employment. RRCs provide a structured, supervised environment and support job placement, counseling, and other services. Within the structure of the RRC, RDAP participants continue their drug abuse treatment, with a community-based treatment provider. The BOP contracts with this provider to deliver treatment services in the community. Inmates must continue to participate in transition drug abuse treatment to earn any benefit associated with successful completion of the RDAP, e.g., early release.

In addition to these drug abuse programs, drug abuse treatment services may also be provided within the context of other specialized treatment programs with the BOP, such as the Resolve Program and the Challenge Program.

### **Nonresidential Counseling Groups**

The Resolve Program also includes a treatment component - non-residential counseling groups. Only those inmates with a history of trauma and an associated mental health problem may participate in Resolve Program counseling groups. These groups are designed to improve coping skills, build healthy relationships, and enhance emotional

stability. This institution does have a Resolve Program. If you are interested in the Resolve Program, please submit an Inmate Request to a Staff Member (a “Cop-Out”) to the Psychology Services Department or an email to PHX/InmatetoPsychologySvcs.

### **Specialized Mental Health Programs**

The BOP also has several residential mental health programs designed to help inmates with severe emotional, cognitive, and behavioral problems. These programs are indicated for inmates who are having difficulty functioning in a mainline institution due to a psychological disorder. They are designed to improve the day to day functioning of inmates with the goal of helping them return to a mainline institution or preventing the need for hospitalization. Psychology Services has additional information about these programs and can make recommendations for participation.

### **The Sex Offender Management Program**

The BOP offers sex offender treatment programs at our Sex Offender Management Program (SOMP) institutions. SOMP institutions have a higher proportion of sex offenders in their general population. Having a larger number of sex offenders at SOMP institutions ensures that treatment volunteers feel safe about participating in programming.

### **The Non-residential Sex Offender Treatment Program**

The Non-residential Sex Offender Treatment Program (SOTP-NR) is a moderate intensity program designed for low to moderate risk sexual offenders. Many of the inmates in the SOTP-NR are first-time offenders serving a sentence for an Internet sex crime. All SOMP institutions offer the SOTP-NR.

When you volunteer for treatment, BOP staff will determine whether the Residential or Non-residential Treatment Program is appropriate for you based on your offense history. If eligible for treatment, you will be transferred to a SOMP institution based on your treatment needs and security level.

If you are interested in receiving sex offender treatment and would like to know if you are eligible for the program, contact Psychology Services. You may apply at any point in your sentence. However, inmates ordinarily enter treatment when they have between 24 to 42 months remaining on their sentence. If you are at the beginning of your sentence or have more than 48 months remaining on your sentence, you may want to wait before applying for the program.

### **Confidentiality**

Security needs and the nature of a prison environment affect mental health care in a variety of ways. Confidentiality is an important component of the therapeutic relationship. However, in a prison environment, confidentiality must be weighed against institutional needs of safety and security. Mental health providers in the institution not only serve inmates, they also serve the institution and the public at large.

In the community, certain situations require mental health providers to violate client confidentiality. For example, many states mandate reporting of child or elder abuse. Providers also must notify authorities if a client threatens suicide or serious harm to others. Similarly, prison mental health providers violate confidentiality when an inmate is at risk of serious harm to themselves or others, such as when an inmate presents a clear and present risk of escape or when an inmate is responsible for the creation of disorder within a facility. Confidentiality may also be limited when prison mental health providers share information on a need-to-know basis with prison officials or other federal law enforcement entities. For example, before you are transferred to a residential reentry center, mental health providers must communicate your mental health needs to your unit team.

If you tell a staff member, including a Psychology Services staff member that you are going to harm or kill yourself or someone else, or engage in a behavior that jeopardizes the safety or security of the institution, confidentiality will be breached and the appropriate individuals will be notified on a need-to-know basis only. Simply put, there is no guarantee of confidentiality in the prison setting. However, you can rely on the professional judgment of Psychology Services staff who conscientiously balance your confidentiality and the safety and security of the institution. Information that does not impact the safety and security of the institution, inmates, and staff, will not be shared. While these limitations on confidentiality may initially deter you from seeking treatment, I want to assure you that the vast majority of inmates who receive psychological services are comfortable with the decisions staff make with regard to their confidentiality. If you have additional questions about confidentiality, be certain to discuss your concerns with Psychology Services staff

**Escorted Trips**

Escorted trips provide approved inmates with staff escorted trips into the community for such purposes as receiving medical treatment not otherwise available, for visiting a critically ill member of the inmate's immediate family, or for participating in programs or work-related functions. Additionally, bedside visits and funeral trips may be authorized for inmates with custody levels below maximum. All expenses will be borne by the inmate, except for the first eight hours of each day that the employee is on duty. There are occasions based on a determination that the perceived danger to BOP staff during the proposed visit is too great, or the security concerns about the individual inmate outweigh the need to visit the community.

**Furloughs**

A furlough is an authorized absence from an institution by an inmate who is not under the escort of a staff member, a U.S. Marshal, other Federal or State agent. Furloughs are a privilege, not a right, and are only granted when clearly in the public interest and for the furtherance of a legitimate correctional goal. An inmate who meets the eligibility requirements may apply for furlough to staff for approval.

**Central Inmate Monitoring System**

The Central Inmate Monitoring System (CIMS) is a method for the Agency to monitor and control the transfer, temporary release, and participation in community activities of inmates who pose special management considerations. Designation as a CIMS case does not, in and of itself, prevent an inmate from participating in community activities. All inmates who are designated as CIMS cases will be notified by their Case Manager.

**Marriages**

If an inmate wishes to be married while incarcerated, the Warden may authorize him to do so under certain conditions. All expenses of the marriage will be paid by the inmate. If an inmate requests permission to marry he must:

- Have a letter from the intended spouse which verifies their intention to marry.
- Demonstrate legal eligibility to marry.
- Be mentally competent.
- The marriage must not present a security risk to the institution. Marriage procedures are detailed in local Institution Supplements.

**Barber Shop**

Haircuts and hair care services are authorized in the barber shop only. Hours of operation will be posted in each of the housing units and the barber shop.

### **HEALTH SERVICES DEPARTMENT:**

Federal Correctional Institution Phoenix (FCI Phoenix) mission is to provide competent and appropriate medical, dental, and behavioral health care to inmates while protecting society by confining offenders in a humane, secure, and cost- efficient environment.

**Inmates:** You have the right to receive health care while in the custody of the Federal Bureau of Prisons. Please read below, Health Care Rights and Responsibilities.

**Staff:** Health Services staff at FCI Phoenix includes Health Services Administrator; Assistant Health services Administrator, Assistant Administrator, Health Information Technician, Clinical Director, Physician, Chief dentists, Dentist, 2 dental assistants, Hygienist, 4 Advance Practicing Practitioners (APP), 3 Nurses, 2 Emergency Medical Technician/Paramedics, Chief Pharmacists, a Radiological Technician, and Laboratory Phlebotomist. Administrative and support services staff complement the professional healthcare staff.

**Urgent and After-Hours Medical Care:** Urgent and after-hours medical care is available at all times. Contact your unit officer or detail supervisor if you feel you need an emergency care. You will be triaged or examined by the Clinician. If you are injured while performing your work assignment, no matter how minor it may seem, report the injury to your work supervisor. Your supervisor will refer you to the Health Services Department so your injury can be treated. If you require urgent medical or dental services after hours or on weekends and holidays, you must have the unit officer or your work detail supervisor contact health services or operational Lieutenant. If you have an emergency when there is medical personal 24/7, including weekends and holidays, the unit officer will contact the Duty Clinician to triage you, in which will contact the physician on call or send you to the local hospital in case of urgent medical situation.

Health services typically include episodic visits for new or recurring medical or dental symptoms through a sick call system, chronic care management for chronic and infectious diseases through enrollment in chronic care clinics for regular care, routine dental care, medical and dental emergency care for injuries and sudden illness, age-appropriate preventive care to promote optimal health and functional status, restorative care to promote achievable functional status, long-term care and end-of-life care.

### **Sick Call System**

The inmates MUST sign up for sick call for medical/dental concerns by filling the Medical sick call and or Dental sick call slip from 06:15 a.m. - 07:00 a.m. or one-way move is called from Chow Hall on the following days Monday, Tuesday, Thursday and Friday's.

The Clinician will triage the form with the inmate and he/she will follow-up according to the Sick Call Triage Guidelines and to decide of when the inmate should be seen.

The Clinician will enter time-frame and disposition into BEMR Scheduler and document in the comment section the complaint and/or pertinent information for the request. Then you will be placed on call out. If an inmate HAS AN EXISTING SICK CALL ACTIVITY for which they have not been seen, they will NOT ENTER a new one. They will UPDATE the existing activity in Scheduler accordingly, putting the date and the new complaint in the comment box.

### **URGENT OR NEEDING PERSONAL TRIAGE:**

The inmate(s) identified as needing urgent medical/dental attention will be seen on the same day.

### **NON-URGENT TRIAGE CASES:**

The inmates identified as needing a non-urgent appointment, will be placed in BEMR Scheduler and will be placed on call outs according to triage guidelines.

**Inmate Co-pay:**

\$2:00 Inmate Co-pay will be charged to all inmates seen for a medical/dental sick call.

**Over-the-counter medications:**

Inmate (s) will be recommended to purchase medication from Over the Counter (OTC) if necessary. Indigent inmate(s) will be issued OTC according to OTC policy

**Dental Services Dental A & O**

You were screened for oral health problems during the intake process.

If you are newly committed to the Bureau of Prisons (BOP), you will receive a clinical dental examination by a dentist to establish your oral health status at admission. This is not a full treatment plan examination.

**Urgent Dental Treatment:**

Emergency dental care can be requested on a 24-hour basis. Should the dental officer not be immediately available, the inmate will be screened by a Midlevel Provider, and treated appropriately as outlined in the P.A. privilege statement.

Inmates with dental emergencies that arise after regular sick call hours will notify their detail supervisor or unit officer. The supervisor for the work detail or a unit officer notifies the clinic about the inmate with a serious dental problem. The dental officer will make an effort to see the patient as soon as possible in a time period not to exceed 3 days. If the problem is urgent, (uncontrolled bleeding), treatment can be rendered immediately. If it is not a serious emergency, then the patient will be instructed to return to Sick Call at sick call times.

Sick Call is for the management of urgent dental concerns such as severe pain, abscesses, traumatic injuries, etc. A Dental Sick Call period will be scheduled daily during week days to provide care for more urgent needs that may arise.

**Routine Dental Care:**

Permanently designated inmates are eligible to request routine dental care. This care includes non-urgent treatment procedures such as a treatment planning examination, cleanings, fillings, extractions, and, if eligible, dentures. Routine dental treatment is provided in the order of the date your name was added to the Dental Routine Treatment List. Those waiting the longest will be seen first. Comprehensive routine dental care may be requested as follows: Preferably by electronic cop out or by paper cop out.

The date of your placement on the Dental Routine Treatment List follows you from one facility to another if you transfer within the BOP. When you are released from BOP custody, your name will be removed from the Dental Routine Treatment List. Should you return to BOP custody, you must re-request routine dental care. You will be added back to the list, based on the date of your new request.

**Denture and Partial Dentures (Prosthetics)**

Full or partial dentures may be part of your recommended treatment. These may be done after all other dental care has been completed and you show good oral hygiene. Dentures will be approved by the Regional Chief Dentist only if all eligibility criteria have been met.

Dentures will only be authorized for inmates with total sentences greater than 3 years. Dentures will not be initiated if you have fewer than six months remaining in BOP custody at this facility. Patients with 8 or more back teeth which can be used for chewing do not qualify for partial dentures. If dentures are being provided to you, you must stay at your current institution until they are completed/delivered.

**Failed to Show Appointments**

Inmates may be removed from the dental routine treatment list after two unexcused absences within a 6-month period. Should this occur, you may request routine dental care again and be added back to the bottom of the list.

**Special Housing Designations**

Inmates in segregation or special housing for 12 months or less have access to dental triage sick call and urgent care only.

## **Basic Oral Hygiene**

### **Brushing:**

Toothbrushes are held on the teeth with the bristles pointing toward the gums and rotated in a circular motion brushing only two teeth at a time until all teeth are cleaned. The outside (cheek side), inside (tongue side), and top (chewing side) of the teeth all need to be brushed. Also, brush the top of the tongue as far back as can be tolerated.

### **Interdental aids:**

In addition to brushing your teeth as described above, cleaning between your teeth is equally as important. This serves to remove dental plaque between the teeth and prevent cavities on those surfaces that are not cleansed by a toothbrush. Check with the dental or commissary staff to see what inter-dental cleaning aids are available for purchase.

The photos illustrate some of the aids that may be available and show how they are to be used.

### **Oral Hygiene Materials:**

Toothbrushes (soft) and floss (or substitute), toothpaste, mouth rinse, denture cups (for full or partial dentures) and denture adhesive are available for purchase in the commissary.

If you have full or partial dentures, they need to be removed at night, cleaned (brushed), and stored in a denture cup filled with water. Partial dentures also need to be removed when brushing and flossing your teeth.

## **Medication Administration (Pill Line)**

Controlled medications are administered at regularly scheduled times of the day and evening in a specific location outside of the Health Services Unit known as the "pill line."

Insulin line from 0600-0630 and 1645-1715

Pill line from 0600-0630

1100-1145 Prescription pick up only

1700-1730

### **Medication Prescription:**

Request for prescriptions refill if you have a refill will be done through Trulinc's this request to go directly to the Pharmacist and will fill within 24-48 hours. Distribution of refill prescriptions will be at the Lunch chow hall. Any prescription due to a medical appointment (sick call or chronic care) will be filled and dispensed to you on the same day. When requesting a prescription refill, it is mandatory that you turn in the medication refill slip to the pharmacist **five days** in advance before you run out of medication.

**Physical Examination:** This exam consists of clinically needed laboratory testing, HIV screening, and vision screening exams, a tuberculosis skin test (TST). Diagnostic procedures relating to potential communicable diseases are mandatory for the protection of the patient as well as to determine the need for testing. Extra Screening is offered to female inmates for Breast cancer by Mammogram and cervical cancer by PAP smears according to clinical practice guidelines and Pregnancy test during intakes.

**New commitment-** Inmates will be scheduled for complete physical examination during the **first 14** days at this institution, unless a physical examination was done at another BOP institution and you never left the system.

**Over age 50-** The inmate may request, via an Inmate to staff member form to the health services providers a complete physical and laboratory test which consist (screening for prostate cancer, colon cancer by occult blood test, Thyroid stimulating hormone, complete blood count and electrocardiogram). Extra screening is offered to female inmates for Breast cancer by Mammogram if over age of 40 and cervical cancer by PAP smears.

**Under age 50-** Inmates may request, via Trulinc's to PHX/inmatetoHealthsvcs or request from Inmate to staff member form requesting physical.



**Immunizations:** Routine immunizations are given according to the Center for Disease Control (CDC) recommendations. Influenza vaccine will be offered annually for all inmates (priority to chronic care inmates and over 60). Health records will be reviewed for Tetanus and Pneumovax vaccines if needed. Inmates with certain job assignments or health risks will be offered the Hepatitis B vaccine. Upon request you will be furnished with a copy of your immunization record for your use following release.

**Accreditation Association for Ambulatory Health Care (AAAHC), INC: FCI Phoenix** is accredited by the Accreditation Association for Ambulatory Health Care (AAAHC). The AAAHC standards deal with organization quality, safety-of-care issues, and the safety of the environment in which care is provided. If a concern regarding such matters cannot be resolved through the established processes, you may send correspondence to the following address.

**The Accreditation Association for  
Ambulatory Health Care  
5250 Old Orchard Road, Suite 200  
Skokie, Illinois 60077  
Telephone: 1-847-853-6060  
Fax: 847-853-9028  
Email: [complaint@aaahc.org](mailto:complaint@aaahc.org)**

#### **On-the-job Injuries**

Inmates injured while performing an assigned duty, must immediately report this injury to their work supervisor. The work supervisor reports the injury to the institution Safety Manager who completes mandatory occupational injury documentation.

The inmate must be evaluated by clinical staff and an injury report completed for inclusion in the inmate's health record under the Occupational Medicine section of BEMR.

Inmates who suffer a work-related injury may be eligible for compensation if the injury prevents the inmate from performing his or her usual work duties. However, the inmate may be disqualified from eligibility for lost-time wages or compensation if he or she fails to report a work injury promptly to the supervisor.

#### **Concerns/Grievance**

Any healthcare concerns may be addressed with the Health Service Administrator or his/her designee during noon mainline on weekdays. You are encouraged to attempt to resolve your concerns at the lowest level. If further remedy is needed you may utilize the more formal process of administrative remedies through your unit team.

<b>HEALTH CARE RIGHTS AND RESPONSIBILITIES</b>	
RIGHTS	RESPONSIBILITIES
1. You have the right to health care services, based on the local procedures at your institution. Health services include medical sick call, dental sick call, and all support services. Sick call sign-up at this institution is conducted from 6:30 a.m. to 7:00 a.m. on Monday, Tuesday, Thursday and Friday.	1. You have the responsibility to comply with the health care policies of your institution. You have the responsibility to follow recommended treatment plans that have been established for you by institution health care staff, to include proper use of medications, proper diet, and following all health-related instructions with which you are provided.

<p>2. You have the right to be offered a Living Will or to provide the Bureau of Prisons with Advance Directives that would provide the Bureau of Prisons with instructions if you are admitted, as an in-patient to a hospital in the local community or the Bureau of Prisons.</p>	<p>2. You have the responsibility to provide the Bureau of Prisons with accurate information to complete this agreement.</p>
<p>3. You have the right to participate in health promotion and disease prevention programs including education regarding infectious diseases.</p>	<p>3. You have the responsibility to maintain your health and not to endanger yourself or others by participating in activity that could result in the spreading or contracting of an infectious disease.</p>
<p>4. You have the right to know the name and professional status of your health care providers.</p>	<p>4. You have the responsibility to respect these providers as professionals and follow their instructions to maintain and improve your overall health.</p>
<p>5. You have the right to be treated with respect, consideration, and dignity.</p>	<p>5. You have the responsibility to treat staff in the same manner.</p>
<p>6. You have the right to be provided with information regarding your diagnosis, treatment, and prognosis.</p>	<p>6. You have the responsibility to keep this information confidential.</p>
<p>7. You have the right to be examined in privacy.</p>	<p>7. You have the responsibility to comply with security procedures.</p>
<p>8. You have the right to obtain copies or certain releasable portions of your medical record.</p>	<p>8. You have the responsibility of being familiar with the current policy to obtain these records.</p>
<p>9. You have the right to address any concern regarding your health care to any member of the institution staff including your physician, the Health Services Administrator, members of your Unit Team, and the Warden.</p>	<p>9. You have the responsibility to address your concerns in the accepted format, such as the Inmate Request to Staff Member form, open houses or the accepted Inmate Grievance Procedures.</p>

10. You have the right to receive prescribed medications and treatments in a timely manner, consistent with the recommendation of the prescribing health care provider.	10. You have the responsibility to comply with prescribed treatments and follow prescription orders. You also have the responsibility not to provide any other person your medication or other prescribed item.
11. You have the right to be provided healthy and nutritious food. You have the right to be instructed regarding a healthy choice when selecting your food.	11. You have the responsibility to eat healthy and not abuse or waste food or drink.
12. You have the right to request a periodic health examination, as defined by BOP policy.	12. You have the responsibility to notify medical staff of your wish to have an examination.
13. You have the right to dental care as defined in BOP policy to include preventive services, emergency care, and routine care.	13. You have the responsibility to maintain your oral hygiene and health.
14. You have the right to a safe, clean and healthy environment, including smoke free living areas.	14. You have the responsibility to maintain the cleanliness and safety in consideration of others. You have the responsibility to follow smoking regulations.
15. You have the right to refuse medical treatment in accordance with BOP policy. Refusal of certain diagnostic tests for infectious diseases can result in administrative action against you.	15. You have the responsibility to be counseled regarding the possible ill effects that may occur as a result of your refusal. You also accept the responsibility to sign the treatment refusal form.
16. You have the right to complain of pain, and have your pain assessed by medical staff, and have pain treated accordingly.	16. You have the responsibility to be truthful and not overstate your complaint of pain and to adhere to the prescribed treatment plan.

## **CONTACT WITH THE COMMUNITY AND PUBLIC**

### **Correspondence**

In most cases, inmates are permitted to correspond with the public, family members and others without prior approval. Outgoing mail from a sentenced inmate in a minimum or low security institution may be sealed by the inmate and is sent out unopened and uninspected. Except for "special mail," outgoing mail from a sentenced inmate in a medium or high security institution, or an administrative institution may not be sealed by the inmate and may be read and inspected by staff. The outgoing envelope must have the inmate's committed name, register number, and complete institution return address in the upper left-hand corner.

Inmates will be responsible for the contents of all of their letters. Correspondence containing threats, extortion, etc., may result in prosecution for violation of Federal laws.

Inmates may be placed on restricted correspondence status based on misconduct or as a result of classification. The inmate is notified of this placement and has the opportunity to respond. Mail service to inmates is ordinarily provided on a five-day schedule, Monday through Friday. Usually, weekend and holiday mail services are not provided.

### **Incoming Correspondence**

First class mail is distributed Monday through Friday (except holidays) by the evening watch Correctional Officer in each living unit. Legal and Special Mail will be distributed by Mail Room or Unit staff and opened in the presence of the inmate. Inmates are asked to advise those writing to them to put the inmate's registration number and Housing Unit on the envelope to aid the prompt delivery of mail. All inmate packages must have prior authorization unless otherwise approved under BOP policy.

### **Incoming Publications**

The BOP permits inmates to subscribe to and receive publications without prior approval. The term publication means a book, booklet, pamphlet, or similar document, or a single issue of a magazine, periodical, newsletter, newspaper, plus such other materials addressed to a specific inmate, such as advertising brochures, flyers, and catalogs. An inmate may only receive hard cover publications and newspapers from the publisher, a book club, or a bookstore. At minimum and low security institutions, an inmate may receive softcover publications (other than newspapers) from any source. At medium, high, and administrative institutions, an inmate may receive softcover publications only from the publisher, a book club, or a bookstore.

### **Special Mail**

Special Mail is a category of correspondence sent to the following: President and Vice President of the United States, the U.S. Department of Justice (including the BOP), U.S. Attorneys Offices, Surgeon General, U.S. Public Health Service, Secretary of the Army, Navy, or Air Force, U.S. Courts (including U.S. Probation Officers), Members of the U.S. Congress, Embassies and Consulates, Governors, State Attorneys General, Prosecuting Attorneys, Directors of State Departments of Corrections, State Parole Commissioners, State Legislators, State Courts, State Probation Officers, other Federal and State law enforcement offices, attorneys, and representatives of the news media. Special mail also includes correspondence received from the following: President and Vice President of the United States, attorneys, Members of the U.S. Congress, Embassies and Consulates, the U.S. Department of Justice (excluding the Bureau of Prisons but including U.S. Attorneys), other Federal law enforcement officers, State Attorneys General, Prosecuting Attorneys, Governors, U.S. Courts (including U.S. Probation Officers), and State Courts.

A designated staff member opens incoming Special Mail in the presence of the inmate. These items will be checked for physical contraband, funds, and for qualification as Special Mail; the correspondence will not be read or copied if the sender has adequately identified himself/herself on the envelope and the front of the envelope clearly indicates that the correspondence is "Special Mail – Open only in the presence of the inmate" or with similar language. Without adequate identification as Special Mail, the staff may treat the mail as general correspondence. In this case, the mail may be opened, read, and inspected.

### **Inmate Correspondence with Representatives of the News Media**

An inmate may write, following Special Mail procedures, to representatives of the news media when specified by name and title. The inmate may not receive compensation or anything of value for correspondence with the news media. The inmate may not act as a reporter, publish under a byline, or conduct a business or profession while in BOP custody.

Representatives of the news media may initiate correspondence with an inmate. Correspondence from a representative of the news media will be opened, inspected for contraband, for qualification as media correspondence, and for content which is likely to promote either illegal activity or conduct contrary to BOP regulations.

### **Correspondence between Confined Inmates**

An inmate may be permitted to correspond with an inmate confined in another penal or correctional institution. This is permitted if the other inmate is either a member of the immediate family (mother, father, sister, child, or spouse), or party in a current legal action (or a witness) in which both parties are involved. The Unit Manager at each institution must approve the correspondence if both inmates are housed in Federal institutions.

### **Rejection of Correspondence**

The Warden may reject general correspondence sent by or to an inmate if it is determined to be detrimental to the security, good order, or discipline of the institution, to the protection of the public, or if it might facilitate criminal activity.

**Notification of Rejection**

The Warden will give written notice to the sender concerning the rejection of mail and the reasons for rejection. The sender of the rejected correspondence may appeal the rejection. The inmate may also be notified of the rejection of correspondence and the reasons for it. The inmate also has the right to appeal the rejection. The Warden shall refer the appeal to a designated officer other than the one who originally disapproved the correspondence. Rejected correspondence ordinarily will be returned to the sender.

**Change of Address/Forwarding of Mail**

Mail Room staff will make available to an inmate who is being released or transferred a change of address form. General correspondence (as opposed to special mail) will be forwarded to the new address for 30 days. After 30 days, general correspondence is returned to sender with the notation "Not at this address – return to sender." Staff will use all practical means to forward special mail. After 30 days, the SENTRY address will be used to forward special mail.

**Certified/Registered Mail**

Inmates may use certified, registered, or insured mail services. Other mail services such as stamp collecting, express mail, cash on delivery (COD), and private carriers are not provided.

**Telephones**

Telephone privileges are a supplemental means of maintaining community and family ties.

Telephones are to be used for lawful purposes only. Threats, extortion, etc. may result in prosecution. All inmate telephones are subject to monitoring and recording. Inmates must contact their Counselor to arrange an unmonitored attorney call.

While policy specifically allows inmates to make one call every three months, there is no specific limit on the number of phone calls that an inmate may make. It is expected that each inmate will handle his calls in such a manner that will allow the equal use of the phones by all inmates. Calls are limited to fifteen (15) minutes in duration. Each inmate is allowed 300 minutes of calling time per month, unless on telephone restriction. Telephones will not be used to conduct a business.

Inmates are allowed to have thirty (30) approved numbers on their phone list. In order to use the system, you will have to transfer funds from your commissary account to your individual telephone account. There are telephones located in each housing unit for your use. No third party, credit card calls, 1-800, 1-900, 1-888, or 1-976 can be made on these lines. Collect calls can also be made to pre-approved telephone numbers.

Inmates will be given their SECRET PAC (nine digits) number by your Correctional Counselor. This will allow you to place a call by first entering the telephone number followed by your nine-digit PAC number. Giving or selling your PAC number will result in disciplinary action. All calls are automatically terminated after fifteen (15) minutes. A waiting period may be established between calls.

It is each inmate's responsibility to maintain their PAC in a way to ensure no other inmate has access to it. Inmates found to be sharing their telephone account with other inmates will result in disciplinary action taken with all inmates involved. Third party telephone contact will also result in disciplinary action. This could include, but is not limited to three-way calls, call forwarding, the use of two or more telephones to communicate, and/or ANY circumstance in which the party called establishes third party telephone contact.

## **ACCESS TO LEGAL SERVICES**

### **Legal Correspondence**

Legal correspondence from attorneys will be treated as Special Mail if it is adequately marked. The envelope must be marked with the **attorney's name** and an indication that he/she is an attorney and the front of the envelope must be marked as "Special Mail - open only in the presence of the inmate" or with similar language clearly indicating the particular correspondence qualifies as legal mail and the attorney is requesting the correspondence be opened only in the inmate's presence. It is the responsibility of the inmate to advise his/her attorney of these requirements. If legal mail is not adequately marked, it may be opened as general correspondence.

### **Attorney Visits**

Attorneys are encouraged to visit during regular visiting hours, by advance appointment. However, visits from an attorney can be arranged at other times based on the circumstances of each case and the availability of staff. Attorney visits will be subject to visual monitoring, but not audio monitoring.

### **Legal Material**

During attorney visits, a reasonable amount of legal materials may be allowed in the visiting area, with prior approval. Legal material may be transferred, but is subject to inspection for contraband. Inmates are expected to handle the transfer of legal materials through the mail as often as possible.

### **Attorney Phone Calls**

In order to make an unmonitored phone call with an attorney, the inmate must demonstrate to the Unit Team the need, such as an imminent court deadline. Inmates are responsible for the expense of unmonitored attorney telephone calls. When possible, it is preferred that inmates place an unmonitored, collect legal call. Phone calls placed through the regular inmate phones are subject to monitoring.

### **Law Library**

Electronic Law Libraries (ELL): Inmates are afforded access to legal materials and an opportunity to prepare legal documents in the ELL. Resources are available for inmates to prepare legal material via Trust Fund.

### **Notary Public**

A recent change in the law allows that a statement to the effect that papers which an inmate signs are true and correct under penalty of perjury will suffice in Federal courts and other Federal agencies, unless specifically directed to do otherwise. Some states will not accept a government notarization for real estate transactions, automobile sales, etc. In these cases, it will be necessary to contact unit staff for arrangements with the institution's notary public.

### **Copies of Legal Material**

In accordance with institution procedures, inmates may copy material necessary for their research or legal matters. A copying machine is available in the Education Department for inmate use for a nominal fee. Individuals who have no funds and who can demonstrate a clear need for particular copies may submit a written request for a reasonable amount of free duplication through the unit team.

### **Federal Tort Claims**

If the negligence of institution staff results in personal injury or property loss or damage to an inmate, it can be the basis of a claim under the Federal Tort Claims Act. To file such a claim, inmates must complete a Standard Form 95. They can obtain this form by submitting an Inmate Request to Staff Member or requesting one through your Correctional Counselor.

### **Freedom of Information/Privacy Act of 1974**

The Privacy Act of 1974 forbids the release of information from agency records without a written request, or without the prior written consent of the individual to whom the record pertained, except for specific instances.

All formal requests for access to records about another person and/or agency record other than those pertaining to themselves shall be processed through the Freedom of Information Act (FOIA), 5 USC 552. Requests may be made in writing to the FOIA Branch, Central Office, 320 First St., N.W., Washington, D.C. 20534.

### **Inmate Access to Central Files and Other Documents**

An inmate may request to view his/her central file (minus the FOIA section) under the supervision of his/her Case Manager by submitting a cop-out to the Unit Team. An inmate does not need to submit a FOIA Act Request to the Director of the BOP unless the information requested is in the FOIA Exempt section. Likewise, an inmate wishing to review his/her medical file should send a request to Health Services.

An inmate can request access to the non-disclosable documents in his central file and medical file, or other documents concerning himself that are not in his central file or medical file, by submitting a Freedom of Information Act Request to the Director of the BOP, Attention: FOI Request. A request on the behalf of an inmate by an attorney, for records concerning that inmate, will be treated as a Privacy Act Request if the attorney has forwarded an inmate's written consent to disclose materials.

If a document is deemed to contain information exempt from disclosure, any reasonable part of the record will be provided to the attorney after the deletion of the exempt portions.

### **Executive Clemency**

The BOP advises all inmates that the President of the United States is authorized under the Constitution to grant executive clemency by pardon, commutation of sentence, or reprieve. A pardon is an executive act of grace that is a symbol of forgiveness. It does not connote innocence nor does it expunge the record of conviction. A pardon restores civil rights and facilitates the restoration of professional and other licenses that may have been lost by reason of the conviction. Other forms of executive clemency include commutation of sentence (reduction of sentence imposed after a conviction), and a reprieve (the suspension of execution of a sentence for a period of time). Inmates should contact their assigned Case Manager for additional information regarding this program.

### **Commutation of Sentence**

The BOP also advises inmates on commutation of sentences. Commutation of sentence is usually the last chance to correct an injustice which has occurred in the criminal justice process. Inmates applying for commutation of sentence must do so on forms available from the assigned unit team. The rules governing these petitions are available in the Law Library.

### **Pardon**

A pardon may not be applied for until the expiration of at least five (5) years from the date of release from confinement. In some cases, involving crimes of a serious nature, such as violation of Narcotics Laws, Gun Control Laws, Income Tax Laws, Perjury, and violation of public trust involving personal dishonesty, fraud involving substantial sums of money, violations involving organized crime, or crimes of a serious nature, a waiting period of seven years is usually required.

**Compassionate Release/Reduction in Sentence** Refer to Program Statement 5050.50, Compassionate Release/Reduction in Sentence, which is available through the Electronic Law Library.

## **PROBLEM RESOLUTION**

### **Inmate Request to Staff Member**

An Inmate Request to Staff Member (form BP-S148), commonly called a Cop-Out, is used to make a written request to a staff member. Any type of request can be made with this form. Cop-outs may be obtained in the living units from the Correctional Officer on duty. Staff members will answer the request within a reasonable period of time.

### **Administrative Remedy Program**

The BOP emphasizes and encourages the resolution of complaints. The first step of the Administrative Remedy process is to attempt an **Informal Resolution**, utilizing the appropriate Informal Resolution form.

(See the Administrative Remedy Institution Supplement, Attachment A.) All Administrative Remedy forms may be obtained from your assigned Correctional Counselor or Unit Team member.

If the issue cannot be informally resolved, a formal complaint may be filed with a Request for Administrative Remedy (formerly BP-229), commonly referred to as a BP-9. The inmate may place a single complaint or related issues on the form. If the form contains multiple unrelated issues, the submission will be rejected. The inmate will return the completed BP-9 to the Correctional Counselor, who will deliver it to the Administrative Remedy Coordinator (BP-9 will be rejected unless processed through staff).

The BP-9 complaint must be filed within twenty (20) calendar days from the date on which the basis for the incident or complaint occurred, unless it was not feasible to file within that period of time which should be documented in the complaint. Institution staff has twenty (20) calendar days to act on the complaint and to provide a written response to the inmate. This time limit for the response may be extended for an additional twenty calendar days. The inmate will be notified of the extension.

If the inmate is not satisfied with the Warden's response to the BP-9, he may file an appeal to the Regional Director. This appeal must be received in the Regional Office within twenty (20) calendar days from the date of the BP-9 response. The regional appeal is filed on a Regional Administrative Remedy Appeal (form BP-230), commonly referred to as a BP-10, and must include the appropriate number of copies of the BP-9 form, the Warden's response, and any exhibits. The regional appeal must be answered within thirty (30) calendar days, but the time limit may be extended an additional thirty (30) days. The inmate will be notified of the extension.

If the inmate is not satisfied with the Regional Director's response, he may appeal to the General Counsel in the Central Office. The national appeal must be made on the Central Office Administrative Remedy Appeal (form BP-231), commonly referred to as a BP-11, and must have the appropriate number of copies of the BP-9, BP-10, both responses, and any exhibits. The national appeal must be answered within forty (40) calendar days, but the time limit may be extended an additional twenty (20) days. The inmate will be notified of the extension.

When filing a Request for Administrative Remedy or an Appeal (BP-9, BP-10, or BP-11), the form should contain the following information:

- Statement of Facts
- Grounds for Relief
- Relief Requested

### **Sensitive Complaints**

If an inmate believes a complaint is of a sensitive nature and he would be adversely affected if the complaint became known to the institution, he may file the complaint directly to the Regional Director. The inmate must explain, in writing, the reason for not filing the complaint with the institution. If the Regional Director agrees the complaint is sensitive, it shall be accepted and a response to the complaint will be processed. If the Regional Director does not agree the complaint is sensitive, the inmate will be advised in writing of that determination and the complaint will be returned. The inmate may then pursue the matter by filing a BP-9 at the institution.

### **General Information**

When a complaint is determined to be of an emergency and threatens the inmate's immediate health or welfare, the reply must be made as soon as possible, usually within seventy-two (72) hours from the receipt of the complaint.

For detailed instructions see Program Statement 1330.18, Administrative Remedy Program.

## **DISCIPLINARY PROCEDURES**

Inappropriate sexual behavior towards staff and other inmates will not be tolerated. Inappropriate sexual behavior is defined as verbal or physical conduct perceived as a sexual proposal, act, or threat. Examples of inappropriate inmate sexual behavior include: displaying sexually explicit materials; making sexually suggestive jokes, comments, proposals, and gestures; and engaging in stalking, indecent exposure, masturbation, or physical contact.

Inmates who engage in this type of behavior will be disciplined and sanctioned accordingly, through the inmate discipline process.



**Discipline**

The inmate discipline program helps ensure the safety, security, and orderly operation for all inmates. Violations of BOP rules and regulations are handled by the Unit Discipline Committee (UDC) and, for more serious violations, the Disciplinary Hearing Officer (DHO). Upon arrival at an institution, inmates are advised of the rules and regulations and are provided with copies of the Prohibited Acts and Available Sanctions, as well as local regulations.

**Inmate Discipline Information**

When a staff member witnesses or reasonably believes an inmate has committed a prohibited act, a staff member will issue an incident report, a written copy of the charges against an inmate. The incident report will ordinarily be delivered to the inmate within 24 hours of the time staff became aware of the inmate's involvement in the incident. If the incident is referred for prosecution, the incident report is delivered by the end of the next work day after it has been released for administrative processing. An informal resolution of the incident may be attempted at any stage of the discipline process. If an informal resolution is accomplished, the incident report will be removed from the inmate's central file. Informal resolution is encouraged for all violations in the Moderate and Low severity categories. Staff may suspend disciplinary proceedings up to two calendar weeks while informal resolution is undertaken. If an informal resolution is not accomplished, staff will reinstate the discipline process at the stage at which they were suspended. Violations in the Greatest and High severity categories cannot be informally resolved and must be forwarded to the DHO for final disposition.

**Initial Hearing**

Inmates will ordinarily be given an initial hearing within five (5) work days after the incident report is issued, excluding the day it was issued, weekends, and holidays. The Warden must approve, in writing, the any extension over five (5) days. The inmate is entitled to be present at the initial hearing and may make statements and present documentary evidence. The UDC must give its decision in writing to the inmate by the close of the next work day. The UDC may make findings on Moderate and Low severity offenses. The UDC will automatically refer Greatest and High severity offenses to the DHO for final disposition.

**Discipline Hearing Officer (DHO)**

The Disciplinary Hearing Officer (DHO) conducts disciplinary hearings on all Greatest and High severity prohibited acts and other violations referred by the UDC at the Moderate and Low severity levels. The DHO may not hear any case not referred by the UDC. An inmate will be provided with advance written notice of the charge(s) not less than 24 hours before the inmate's appearance before the DHO. Inmates may waive this requirement. Inmates may appear before the DHO either in person or electronically (for example, by video or telephone conferencing).

The Warden provides a full-time staff member to represent an inmate, if requested. An inmate may make statements and present documentary evidence on his or her behalf. The inmate may request witnesses appear at the DHO hearing to provide statements. The DHO will call witnesses who have information directly relevant to the charge(s) and are reasonably available. The DHO will request a statement from all unavailable witnesses whose testimony is deemed relevant. Inmates may not question a witness at the hearing; however, the staff representative and/or the DHO will question the witness (es). An inmate may submit a list of questions for the witness (es) to the DHO if there is no staff representative. An inmate has the right to be present throughout the DHO hearing, except during deliberations. The inmate charged may be excluded during appearances of outside witnesses or when institution security may be jeopardized. The DHO may postpone or continue a hearing for good cause or disposition when the case does not warrant DHO involvement, or may refer an incident report back for further investigation or review. The DHO will give the inmate a written copy of the decision and disposition, ordinarily within 15 days of the decision.

**Appeals of Disciplinary Actions**

Appeals of all disciplinary actions may be made through the Administrative Remedy Program. The initial reviewing official for the UDC is the Warden. The decision of the DHO is final and subject to review only by the Regional Director through the Administrative Remedy program.

Appeals are made to the Regional Director (BP-230) and the General Counsel (BP-231). On appeal, the reviewing authority (Warden, Regional Director, or General Counsel) considers:

- Whether the UDC or DHO substantially complied with regulations on inmate discipline.
- Whether the UDC or DHO based its decision on facts. If there is conflicting evidence, whether the decision was based on the greater weight of the evidence.
- Whether an appropriate sanction was imposed for the severity level of the prohibited act, and other relevant circumstances.

### **Special Housing Unit Status**

Special Housing Units (SHUs) are housing units in BOP institutions where inmates are securely separated from the general inmate population, and may be housed either alone or with other inmates. SHU helps ensure the safety, security, and orderly operation of correctional facilities, and protect the public by providing alternative housing assignments for inmates removed from the general population.

When placed in the SHU, you are either in administrative detention (A/D) status or disciplinary segregation (D/S) status.

Administrative detention (A/D) status: A/D is an administrative status which removes you from the general population when necessary to ensure the safety, security, and orderly operation of correctional facilities, or protect the public. Administrative detention status is non-punitive, and can occur for a variety of reasons.

You may be placed in A/D status for the following reasons:

- (a) Pending Classification or Reclassification: You are a new commitment pending classification or under review for Reclassification. This includes newly arrived inmates from the bus, airlift, and U. S. Marshals Service.
- (b) Holdover Status: You are in holdover status during transfer to a designated institution or other destination.
- (c) Removal from general population: Your presence in the general population poses a threat to life, property, self, staff, other inmates, the public, or to the security or orderly running of the institution and:
  - (1) Investigation: You are under investigation or awaiting a hearing for possibly violating a Bureau regulation or criminal law;
  - (2) Transfer: You are pending transfer to another institution;
  - (3) Protection cases: You requested, or staff determined, you require administrative detention status for your own protection; or
  - (4) Post-disciplinary detention: You are ending confinement in disciplinary segregation status, and your return to the general population would threaten the safety, security, and orderly operation of a correctional facility, or public safety.

When placed in A/D status, you will receive a copy of the administrative detention order, ordinarily within 24 hours, detailing the reason(s) for your placement. However, when placed in A/D status pending classification or while in holdover status, you will not receive an administrative detention order.

In A/D status you are ordinarily allowed a reasonable amount of personal property and reasonable access to the commissary.

Disciplinary segregation (D/S) status: D/S is a punitive status imposed only by a Discipline Hearing Officer (DHO) as a sanction for committing a prohibited act(s). When you are placed in D/S status, as a sanction for violating BOP regulations, you will be informed by the DHO at the end of your discipline hearing.

In D/S status, your personal property will be impounded, with the exception of limited reading/writing materials and religious articles. Your commissary privileges may also be limited. In either status, your amount of personal property may be limited for reasons of fire safety or sanitation. The Warden may modify the quantity and type of personal property allowed. Personal property may be limited or withheld for reasons of security, fire safety, or housekeeping. The unauthorized use of any authorized item may result in the restriction of the item. If there are numerous misuses of an authorized item, the Warden may determine that the item will not be issued in the SHU.

Program staff, including unit staff, will arrange to visit inmates in a SHU within a reasonable time after receiving the inmate's request. A Health Services staff member will visit you daily to provide necessary medical care. While in SHU, you may continue taking your prescribed medications. In addition, after every 30 calendar days of continuous placement in either A/D or D/S status, a Mental Health staff will examine and interview you.

## **RELEASE**

### **Sentence Computation**

The Designation and Sentence Computation Center (DSCC), located in Grand Prairie, Texas, is responsible for the computation of inmate sentences. Once staff at the DSCC have certified the sentence computation as being accurate, staff will provide the inmate with a copy of his or her sentence computation data. Any questions concerning good time, jail time credit, parole eligibility dates, full term dates, or release dates are resolved by staff upon inmate request for clarification.

### **Fines and Costs**

In addition to jail time, the court may impose committed or non-committed fines and/or costs.

Committed fines mean that the inmate will remain in prison until the fine is paid, makes arrangements to pay the fine, or qualifies for release under the provisions of Title 18 USC, Section 3569 (Discharge of indigent prisoner). Non-committed fines have no condition of imprisonment based on payment of fines or costs. Payments for a non-committed fine or cost are not required for release from prison or transfer to a contract residential reentry center.

### **Detainers**

Case management staff may give assistance to offenders in their efforts to have detainers against them disposed of, either by having the charges dropped, by restoration to probation or parole status, or by arrangement for concurrent service of the state sentence. The degree to which the staff can assist in such matters as these will depend on individual circumstances.

The Interstate Agreement on Detainers Act (IADA) allows for the disposition of untried charges, indictments, information, or complaints that have been lodged as a detainer by party states. The United States of America, the District of Columbia, and any U.S. state or territory that has codified the IADA into its statutes have been identified as party states. The states of Mississippi and Louisiana, the Commonwealth of Puerto Rico, and the territories have not joined the IADA to date.

### **Good Conduct Good Time**

This applies to inmates sentenced for an offense committed on or after November 1, 1987, under the Sentencing Reform Act of 1984 (SRA), the Violent Crime Control Law Enforcement Act (VCCLEA), or Prison Litigation Reform Act (PLRA).

The SRA became law on November 1, 1987. The two most significant changes made to sentencing statutes concern good time and parole issues. There are no provisions for parole under the SRA. The only good time available under the SRA is 54 days of Good Conduct Time (GCT) for each year served on the sentence. No GCT is applied to life terms, or to sentences of one year or less. Good time is not awarded under the SRA until the end of each year served on the sentence, and may be awarded in part or in whole, contingent upon behavior during the year. Once awarded, GCT earned under the SRA is vested, and may not be forfeited at a latertime.

For inmates convicted under the VCCLEA, for offenses committed from September 13, 1994, through April 25,

1996, the 54 days of GCT earned for each year served on the sentence will not vest if an inmate does not have a high school diploma or a GED, and the inmate is not making satisfactory progress toward earning a GED. Unsatisfactory progress is determined by the institution Education Department.

For inmates sentenced under the PLRA, for offenses committed on or after April 26, 1996, the GCT earned for time spent in service of the sentence does not vest. In addition, if an inmate does not have a high school diploma or a GED, and the inmate is not making satisfactory progress toward earning a GED, only 42 days of GCT will be earned for each year in the service of the sentence. Unsatisfactory progress is determined by the institution Education Department.

The amount of GCT an inmate is eligible to receive is based on the amount of time served on the sentence, not the length of the sentence. This calculation method has been upheld by the U.S. Supreme Court.

### **THE GOOD TIME DISCUSSIONS BELOW DO NOT APPLY TO INMATES SENTENCED UNDER THE NEW SENTENCING GUIDELINES.**

**Good Time** Good Time awarded by the BOP under statutes enacted prior to November 1, 1987, has the effect of reducing the stated term of the sentence that is, it advances the date when release will be mandatory if the offender is not paroled at an earlier date.

The award of Good Time does not in itself advance the offender's release date. It has that effect only if the offender would not otherwise be paroled before the mandatory date.

#### **Statutory Good Time**

Under 18 U.S. Code 4161, an offender sentenced to a definite term of six months or more is entitled a deduction from his term, computed as follows, if the offender has faithfully observed the rules of the institution and has not been disciplined:

Not greater than one year - 5 days for each month of the not less than six months or more than one-year sentence.  
More than 1 year, less than 3 years - 6 days for each month of the stated sentence. At least 3 years, less than 5 years - 7 days for each month of the stated sentence. At least 5 years, less than 10 years - 8 days for each month of the stated sentence. 10 years or more - 10 days for each month of the stated sentence.

At the beginning of a prisoner's sentence, the full amount of statutory good time is credited, subject to forfeiture if the prisoner commits disciplinary infractions.

#### **The following applies only to inmates sentenced for an offense committed prior to November 1, 1987. Extra**

##### **Good Time**

The Bureau of Prisons awards extra good time credit for performing exceptionally meritorious service, performing duties of outstanding importance, or for employment in an Industry or Camp. An inmate may earn only one type of good time award at a time (e.g., an inmate earning industrial or Camp good time is not eligible for meritorious good time), except that a lump sum award may be given in addition to another extra good time award. Neither the Warden nor the DHO may forfeit or withhold extra good time.

The Warden may disallow or terminate the awarding of any type of Extra Good Time (except for lump sum awards), but only in a non-disciplinary context and only upon recommendation of staff. The DHO may disallow or terminate the awarding of any type of Extra Good Time, (except lump sum awards) as a disciplinary sanction. Once an awarding of meritorious good time has been terminated, the Warden must approve a new staff recommendation in order for the award to recommence. A disallowance means that an inmate does not receive an Extra Good Time award for only one calendar month. A disallowance must be for the entire amount of extra good time for that calendar month. There may be no partial disallowance. A decision to disallow or terminate extra good time may not be suspended pending future consideration. A retroactive award of meritorious good time may not include a month in which Extra Good Time has been disallowed or terminated.

**Residential Reentry Center Good Time**

Extra good time for an inmate in a Federal or contract Residential Reentry Center is awarded automatically beginning on arrival at that facility and continuing as long as the inmate is confined to the Center, unless the award is disallowed.

**Camp Good Time**

An inmate assigned to a camp is automatically awarded Extra Good Time, beginning on the date of commitment to the camp, and continuing as long as the inmate is assigned to the camp unless the award is disallowed.

**Lump Sum Awards**

Any staff member may recommend to the Warden the approval of an inmate for a lump sum award of Extra Good Time. Such recommendations must be for an exceptional act or service that is not a part of a regularly assigned duty. The Warden may make lump sum awards of Extra Good Time of not more than thirty (30) days. If the recommendation is for more than thirty days, and the Warden agrees, the Warden will refer the recommendation to the Regional Director, who may approve the award.

**Good Time Procedures**

Extra Good Time is awarded at a rate of three days per month during the first twelve months, and at the rate of five days per month thereafter (i.e., the first twelve months, as stated, means 11 months and 30 days -Day for Day - of earning Extra Good Time before an inmate can start earning five days per month.

**Parole**

Parole is release from incarceration under conditions established by the U.S. Parole Commission. Parole is not a pardon or an act of clemency. A parolee remains under the supervision of a U.S. Probation Officer until the expiration of his full term.

Federal inmates sentenced prior to 1987 are ordinarily permitted an opportunity to appear before the Parole Commission within 120 days of commitment (EXEMPTIONS: inmates sentenced before September 6, 1977 and inmates with a minimum parole eligibility of ten years). Inmates sentenced in the District of Columbia Superior Court who are eligible for parole will normally receive a parole hearing 180 days prior to their parole eligibility date. If the inmate chooses not to appear before the Parole Board for the initial hearing, a waiver must be given to the Case Manager prior to the time of the scheduled parole hearing. This waiver will be made part of the Parole Commission file and the inmate's central file.

All inmates who previously waived a parole hearing are eligible to appear before the Parole Board at any regularly scheduled hearing after they waive. Application for a parole hearing must be made at least 60 days before the first day of the month of the hearings. The Parole Board conducts hearings at most Bureau institutions every two months.

Applications, to the Parole Commission for a hearing, are the responsibility of the inmate, but in certain cases the Unit Team will assist the inmate if necessary. Application forms may be obtained from the Case Manager.

Following the hearing, the inmate will be advised of the tentative decision reached in the case by the hearing examiners. The recommendations of the hearing examiner must be confirmed by the Regional Office of the Parole Board. This confirmation usually takes three to four weeks and is made through the mail on a form called a Notice of Action. Federal inmates may appeal a decision made the Parole Commission by obtaining the appropriate forms from the Case Manager. Inmates with a District of Columbia Superior Court case cannot appeal a decision made by the Parole Commission. If granted a presumptive parole date (a parole date more than six months following the hearing), a parole progress report will be sent to the Parole Board three to six months before the parole date.

Parole may be granted to a detainer or for the purpose of deportation. The inmate should have an approved residence and an approved employer before being released on parole.

### **Residential Reentry Center Placement**

Inmates who are nearing release, and who need assistance in obtaining a job, residence or other community resources, may be referred for placement at a Residential Reentry Center (RRC).

The Residential Reentry Management Regional Administrator supervises services provided to offenders housed in contract facilities and participating in specialized programs in the community. The Residential Reentry Manager (RRM) links the BOP with the U.S. Courts, other Federal agencies, State and local governments, and the community. Located strategically throughout the country, the RRM is responsible for developing and maintaining a variety of contract facilities and programs, working under the supervision of the appropriate regional administrator.

Community programs have two major emphases: residential community-based programs provided by RRCs and programs that provide intensive nonresidential supervision to offenders in the community.

### **Community-Based Residential Programs**

The community-based residential programs available include both typical RRCs and work release programs provided by local detention facilities. The RRCs provide a suitable residence, structured programs, job placement and counseling while monitoring the offender's activities. They also provide drug testing and counseling, and alcohol monitoring and treatment. While in these programs, employed offenders are required to pay subsistence to help defray the cost of their confinement. The inmate's payment rate during RRC residence is 25 percent of the inmate's gross income.

Most BOP community-based residential programs are provided in RRCs. These facilities contract with the BOP to provide residential correctional programs near the offender's home community. RRCs are used primarily for three types of offenders:

- Those nearing release from a BOP institution, as a transitional service while the offender is finding a job, locating a place to live, and reestablishing family ties.
- Those under community supervision who need guidance and supportive services beyond what can be provided through regular supervision by U.S. Probation.
- Those serving short sentences of imprisonment and terms of community confinement.

Each RRC now provides two components within one facility, a prerelease component and a community corrections component. The prerelease component assists offenders making the transition from an institutional setting to the community, or as a resource while under supervision. The community corrections component is more restrictive. Except for employment and other required activities, the offenders are required to remain at the RRC, where recreation, visiting, and other activities are provided in-house.

The other option for community-based residential programming is local detention facilities. Some local jails and detention centers are used to confine offenders serving short sentences.

Many have work release programs where an offender is employed in the community during the day and returns to the institution at night. These facilities may also be used for offenders sentenced to terms of intermittent confinement such as nights, weekends, or other short intervals. Some of these local facilities have work release programs similar to the community corrections component in a RRC, serving to facilitate the transition from the institution to the community.

### **The Adam Walsh Child Protection and Safety Act**

The Adam Walsh Child Protection and Safety Act (Pub.L. 109-248) was signed into law on July 27, 2006. The legislation organizes sex offenders into 3 tiers, and mandates that Tier 3 offenders update their whereabouts every 3 months. It makes failure to register and update information a felony. It also creates a national sex offender registry and instructs each state and territory to apply identical criteria for posting offender data on the Internet (i.e., offender's name, address, date of birth, place of employment, photograph, etc.).

## INMATE VOTING RIGHTS

Currently, the District of Columbia (DC), Maine and Vermont allow incarcerated individuals to vote.

- **District of Columbia:** You must have proper proof of residence (address must match the address listed on the voter application). Those in a federal facility may use your DC home address. If you do not currently have an address in DC (i.e., no family currently residing there), but are still returning to DC upon release, use your last known address.
- **Maine:** You must have an *established* residence. Residence for the purpose of elections refers to “that place where the person has established a fixed and principal home to which the person, whenever temporarily absent, intends to return.” Meaning, you must intend to return to that address, and you will need to attest to that on the forms.
- **Vermont:** Inmates vote by absentee ballot by using their last known address in Vermont.

Voting materials for DC, Maine, and Vermont are posted on TRULINCS. This and other material is also available in the Reentry Resource Library.

Prior to release or transfer to a Residential Reentry Center or Home Confinement, you will receive additional information regarding Restoration of Voting Rights.

The BOP will update information materials regarding changes in voting rights for relevant states as needed.

### Incoming and Outgoing Voter Mail

Incoming mail from a Board of Election labeled "Official Election Mail," "Official Election Ballot," "Ballot Enclosed," or similar language indicating the contents of the envelope include an election ballot will be treated as legal mail and inmates will sign for the mail. Only incoming ballots will be treated as legal mail, other types of informational mail are considered general correspondence.

All outgoing inmate mail addressed to a Board of Election will be treated as legal mail.

## RESTORATION OF VOTING RIGHTS

It has been a common practice within the United States to make felons ineligible to vote, and in some cases permanently. Over the past few decades, the general trend has been to reinstate the right to vote at some point, although this is a state-by-state policy choice. Below is a summary.

- In the District of Columbia, Maine and Vermont, felons never lose their right to vote, even while they are incarcerated.
- In 18 states, felons lose their voting rights only while incarcerated and receive automatic restoration upon release.
- In 19 states, felons lose their voting rights during incarceration, and for a period of time after, typically while on parole and/or probation. Voting rights are automatically restored after this time period. Former felons may also have to pay any outstanding fines, fees or restitution before their rights are restored as well.
- In 11 states, felons lose their voting rights indefinitely for some crimes, or require a governor’s pardon in order for voting rights to be restored; face an additional waiting period after completion of sentence (including parole and probation), or require additional action before voting rights can be restored.

### Conclusion

Hopefully this information will assist inmates during their incarceration and help clarify any concerns they may encounter. New commitments should feel free to ask any staff member for assistance, particularly unit staff. For individuals who are not yet in custody, and who have been given this publication to prepare for commitment, the BOP’s RRM or the staff at the institution to which they have been designated can help clarify any other concern

**INMATE RIGHTS AND RESPONSIBILITIES****RIGHTS**

1. You have the right to expect that you will be treated in a respectful, impartial, and fair in the same manner.
2. You have the right to be informed of the rules, procedures, and schedules concerning the operation of the institution.
3. You have the right to freedom of religious affiliation, and voluntary religious worship.
4. You have the right to health care, which includes nutritious meals, proper bedding and clothing, and a laundry schedule for cleanliness of the same, an opportunity to shower regularly, proper ventilation for warmth and fresh air, a regular exercise period, toilet articles and medical and dental treatment.
5. You have the right to visit and correspond with family members, and friends, and correspond with members of the news media in accordance with Bureau rules and institution guidelines.
6. You have the right to unrestricted and confidential access to the courts by correspondence (on matters such as the legality of your conviction, civil matters, pending criminal cases, and conditions of your imprisonment.)

**RESPONSIBILITIES**

1. You are responsible for treating inmates and staff manner by all staff
2. You have the responsibility to know and abide by them.
3. You have the responsibility to recognize and respect the rights of others in this regard.
4. It is your responsibility not to waste food, to follow the laundry and shower schedule, maintain neat and clean-living quarters, to keep your area free of contraband, and to seek medical and dental care as you may need it.
5. It is your responsibility to conduct yourself properly during visits. You will not Engage in inappropriate conduct during visits to include sexual Acts and introduction of contraband, and not to violate the law or Bureau guidelines through correspondence.
6. You have the responsibility to present honestly and fairly your petitions, questions, and problems to the court.



**RIGHTS**

7. You have the right to legal counsel from an attorney of your choice by interviews and correspondence.
8. You have the right to participate in the use of law library reference materials to assist you in resolving legal problems. You also have the right to receive help when it is available through a legal assistance programs.
9. You have the right to a wide range of reading materials for materials for educational purposes and for your own enjoyment. These materials may include magazines and newspapers sent from the community, with certain restrictions.
10. You have the right to participate in education, vocational training and employment as far as resources are available, and in keeping with your interests, needs, and abilities.
11. You have the right to use your funds for commissary and other purchases, consistent with institution security and good order, for opening bank and/or savings accounts, and for assisting your family, in accordance with Bureau rules.

**RESPONSIBILITIES**

7. It is your responsibility to use the services of an attorney honestly and fairly.
8. It is your responsibility to use these resources in keeping with the procedures and schedule prescribed and to respect the rights of other inmates to the use of the materials and assistance.
9. It is your responsibility to seek and utilize such materials for your personal benefit, without depriving others of their equal rights to the use of this material.
10. You have the responsibility to take advantage of activities which may help you live a successful and law-abiding life within the institution and in the community. You will be expected to abide by the regulations governing the use of such activities.
11. You have the responsibility to meet your financial and legal obligations, including, but not limited to, DHO and court-imposed assessments, fines, and restitution. You also have the responsibility to make use of your funds in a manner consistent with your release plans, your family needs, and for other obligations that you may have.

**PROHIBITED ACTS AND AVAILABLE SANCTIONS**

GREATEST SEVERITY LEVEL PROHIBITED ACTS

- 100 Killing.
- 101 Assaulting any person, or an armed assault on the institution's secure perimeter (a charge for assaulting any person at this level is to be used only when serious physical injury has been attempted or accomplished).
- 102 Escape from escort; escape from any secure or non-secure institution, including community confinement; escape from unescorted community program or activity; escape from outside a secure institution.
- 103 Setting a fire (charged with this act in this category only when found to pose a threat to life or a threat of serious bodily harm or in furtherance of a prohibited act of Greatest Severity, *e.g.*, in furtherance of a riot or escape; otherwise the charge is properly classified Code 218, or 329).
- 104 Possession, manufacture, or introduction of a gun, firearm, weapon, sharpened instrument, knife, dangerous chemical, explosive, ammunition, or any instrument used as a weapon.
- 105 Rioting.
- 106 Encouraging others to riot.
- 107 Taking hostage(s).
- 108 Possession, manufacture, introduction, or loss of a hazardous tool (tools most likely to be used in an escape or escape attempt or to serve as weapons capable of doing serious bodily harm to others; or those hazardous to institutional security or personal safety; *e.g.*, hacksaw blade, body armor, maps, handmade rope, or other escape paraphernalia, portable telephone, pager, or another electronic device).
- 109 (Not to be used).
- 110 Refusing to provide a urine sample; refusing to breathe into a Breathalyzer; refusing to take part in other drug-abuse testing.
- 111 Introduction or making of any narcotics, marijuana, drugs, alcohol, intoxicants, or related paraphernalia, not prescribed for the individual by the medical staff.
- 112 Use of any narcotics, marijuana, drugs, alcohol, intoxicants, or related paraphernalia, not prescribed for the individual by the medical staff.
- 113 Possession of any narcotics, marijuana, drugs, alcohol, intoxicants, or related paraphernalia, not prescribed for the individual by the medical staff.
- 114 Sexual assault of any person, involving non-consensual touching by force or threat of force.
- 115 Destroying and/or disposing of any item during a search or attempt to search.
- 196 Use of the mail for an illegal purpose or to commit or further a Greatest category prohibited act.

- 197 Use of the telephone for an illegal purpose or to commit or further a Greatest category prohibited act.
- 198 Interfering with a staff member in the performance of duties most like another Greatest severity prohibited act. This charge is to be used only when another charge of Greatest severity is not accurate. The offending conduct must be charged as “most like” one of the listed Greatest severity prohibited acts.
- 199 Conduct which disrupts or interferes with the security or orderly running of the institution or the Bureau of Prisons most like another Greatest severity prohibited act. This charge is to be used only when another charge of Greatest severity is not accurate. The offending conduct must be charged as “most like” one of the listed Greatest severity prohibited acts.

#### AVAILABLE SANCTIONS FOR GREATEST SEVERITY LEVEL PROHIBITED ACTS

- A. Recommend parole date rescission or retardation.
- B. Forfeit and/or withhold earned statutory good time or non-vested good conduct time (up to 100%) and/or terminate or disallow extra good time (an extra good time or good conduct time sanction may not be suspended).
- B.1. Disallow ordinarily between 50% and 75% (27-41 days) of good conduct time credit available for year (a good conduct time sanction may not be suspended).
- C. Disciplinary segregation (up to 12 months).
- D. Make monetary restitution.
- E. Monetary fine.
- F. Loss of privileges (*e.g.*, visiting, telephone, commissary, movies, recreation).
- G. Change housing (quarters).
- H. Remove from program and/or group activity.
- I. Loss of job.
- J. Impound inmate’s personal property.
- K. Confiscate contraband.
- L. Restrict to quarters.
- M. Extra duty.

#### HIGH SEVERITY LEVEL PROHIBITED ACTS

- 200 Escape from a work detail, non-secure institution, or other non-secure confinement, including community confinement, with subsequent voluntary return to Bureau of Prisons custody within four hours.
- 201 Fighting with another person.

- 202 (Not to be used).
- 203 Threatening another with bodily harm or any other offense.
- 204 Extortion; blackmail; protection; demanding or receiving money or anything of value in return for protection against others, to avoid bodily harm, or under threat of informing.
- 205 Engaging in sexual acts.
- 206 Making sexual proposals or threats to another.
- 207 Wearing a disguise or a mask.
- 208 Possession of any unauthorized locking device, or lock pick, or tampering with or blocking any lock device (includes keys), or destroying, altering, interfering with, improperly using, or damaging any security device, mechanism, or procedure.
- 209 Adulteration of any food or drink.
- 210 (Not to be used).
- 211 Possessing any officer's or staff clothing.
- 212 Engaging in or encouraging a group demonstration.
- 213 Encouraging others to refuse to work, or to participate in a work stoppage.
- 214 (Not to be used).
- 215 (Not to be used).
- 216 Giving or offering an official or staff member a bribe, or anything of value.
- 217 Giving money to, or receiving money from, any person for the purpose of introducing contraband or any other illegal or prohibited purpose.
- 218 Destroying, altering, or damaging government property, or the property of another person, having a value in excess of \$100.00, or destroying, altering, damaging life-safety devices (e.g., fire alarm) regardless of financial value.
- 219 Stealing; theft (including data obtained through the unauthorized use of a communications device, or through unauthorized access to disks, tapes, or computer printouts or other automated equipment on which data is stored).
- 220 Demonstrating, practicing, or using martial arts, boxing (except for use of a punching bag), wrestling, or other forms of physical encounter, or military exercises or drill (except for drill authorized by staff).
- 221 Being in an unauthorized area with a person of the opposite sex without staff permission.
- 222 (Not to be used).
- 223 (Not to be used).

- 224 Assaulting any person (a charge at this level is used when less serious physical injury or contact has been attempted or accomplished by an inmate).
- 225 Stalking another person through repeated behavior which harasses, alarms, or annoys the person, after having been previously warned to stop such conduct.
- 226 Possession of stolen property.
- 227 Refusing to participate in a required physical test or examination unrelated to testing for drug abuse (e.g., DNA, HIV, tuberculosis).
- 228 Tattooing or self-mutilation.
- 229 Sexual assault of any person, involving non-consensual touching without force or threat of force.
- 231 Requesting, demanding, pressuring, or otherwise intentionally creating a situation, which causes an inmate to produce or display his/her own court documents for any unauthorized purpose to another inmate.
- 296 Use of the mail for abuses other than criminal activity which circumvent mail monitoring procedures (e.g., use of the mail to commit or further a High category prohibited act, special mail abuse; writing letters in code; directing others to send, sending, or receiving a letter or mail through unauthorized means; sending mail for other inmates without authorization; sending correspondence to a specific address with directions or intent to have the correspondence sent to an unauthorized person; and using a fictitious return address in an attempt to send or receive unauthorized correspondence).
- 297 Use of the telephone for abuses other than illegal activity which circumvent the ability of staff to monitor frequency of telephone use, content of the call, or the number called; or to commit or further a High category prohibited act.
- 298 Interfering with a staff member in the performance of duties most like another High severity prohibited act. This charge is to be used only when another charge of High severity isn't accurate. The offending conduct must be charged as "most like" one of the listed High severity prohibited acts.
- 299 Conduct which disrupts or interferes with the security or orderly running of the institution or the Bureau of Prisons most like another High severity prohibited act. This charge is to be used only when another charge of High severity is not accurate. The offending conduct must be charged as "most like" one of the listed High severity prohibited acts.

#### AVAILABLE SANCTIONS FOR HIGH SEVERITY LEVEL PROHIBITED ACTS

- A. Recommend parole date rescission or retardation.
- B. Forfeit and/or withhold earned statutory good time or non-vested good conduct time up to 50% or up to 60 days, whichever is less, and/or terminate or disallow extra good time (an extra good time or good conduct time sanction may not be suspended).
- B.1 Disallow ordinarily between 25% and 50% (14-27 days) of good conduct time credit available for year (a good conduct time sanction may not be suspended).
- C. Disciplinary segregation (up to 6 months).
- D. Make monetary restitution.

- E. Monetary fine.
- F. Loss of privileges (*e.g.*, visiting, telephone, commissary, movies, recreation).
- G. Change housing (quarters).
- H. Remove from program and/or group activity.
- I. Loss of job.
- J. Impound inmate's personal property.
- K. Confiscate contraband.
- L. Restrict to quarters.
- M. Extra duty.

#### MODERATE SEVERITY LEVEL PROHIBITED ACTS

- 300 Indecent Exposure.
- 301 (Not to be used).
- 302 Misuse of authorized medication.
- 303 Possession of money or currency, unless specifically authorized, or in excess of the amount authorized.
- 304 Loaning of property or anything of value for profit or increased return.
- 305 Possession of anything not authorized for retention or receipt by the inmate, and not issued to him through regular channels.
- 306 Refusing to work or to accept a program assignment.
- 307 Refusing to obey an order of any staff member (may be categorized and charged in terms of greater severity, according to the nature of the order being disobeyed, *e.g.* failure to obey an order which furthers a riot would be charged as 105, Rioting; refusing to obey an order which furthers a fight would be charged as 201, Fighting; refusing to provide a urine sample when ordered as part of a drug-abuse test would be charged as 110).
- 308 Violating a condition of a furlough.
- 309 Violating a condition of a community program.
- 310 Unexcused absence from work or any program assignment.
- 311 Failing to perform work as instructed by the supervisor.
- 312 Insolence towards a staff member.
- 313 Lying or providing a false statement to a staff member.

- 314 Counterfeiting, forging, or unauthorized reproduction of any document, article of identification, money, security, or official paper (may be categorized in terms of greater severity according to the nature of the item being reproduced, *e.g.*, counterfeiting release papers to effect escape, Code 102).
- 315 Participating in an unauthorized meeting or gathering.
- 316 Being in an unauthorized area without staff authorization.
- 317 Failure to follow safety or sanitation regulations (including safety regulations, chemical instructions, tools, MSDS sheets, OSHA standards).
- 318 Using any equipment or machinery without staff authorization.
- 319 Using any equipment or machinery contrary to instructions or posted safety standards.
- 320 Failing to stand count.
- 321 Interfering with the taking of count.
- 322 (Not to be used).
- 323 (Not to be used).
- 324 Gambling.
- 325 Preparing or conducting a gambling pool.
- 326 Possession of gambling paraphernalia.
- 327 Unauthorized contacts with the public.
- 328 Giving money or anything of value to, or accepting money or anything of value from, another inmate or any other person without staff authorization.
- 329 Destroying, altering, or damaging government property, or the property of another person, having a value of \$100.00 or less.
- 330 Being unsanitary or untidy; failing to keep one's person or quarters in accordance with posted standards.
- 331 Possession, manufacture, introduction, or loss of a non-hazardous tool, equipment, supplies, or other non-hazardous contraband (tools not likely to be used in an escape or escape attempt, or to serve as a weapon capable of doing serious bodily harm to others, or not hazardous to institutional security or personal safety) (other non-hazardous contraband includes such items as food, cosmetics, cleaning supplies, smoking apparatus and tobacco in any form where prohibited, and unauthorized nutritional/dietary supplements).
- 332 Smoking where prohibited.
- 333 Fraudulent or deceptive completion of a skills test (*e.g.*, cheating on a GED, or other educational or vocational skills test).
- 334 Conducting a business; conducting or directing an investment transaction without staff authorization.

- 335 Communicating gang affiliation; participating in gang related activities; possession of paraphernalia indicating gang affiliation.
- 336 Circulating a petition.
- 396 Use of the mail for abuses other than criminal activity which do not circumvent mail monitoring; or use of the mail to commit or further a Moderate category prohibited act.
- 397 Use of the telephone for abuses other than illegal activity which do not circumvent the ability of staff to monitor frequency of telephone use, content of the call, or the number called; or to commit or further a Moderate category prohibited act.
- 398 Interfering with a staff member in the performance of duties most like another Moderate severity prohibited act. This charge is to be used only when another charge of Moderate severity is not accurate. The offending conduct must be charged as “most like” one of the listed Moderate severity prohibited acts.
- 399 Conduct which disrupts or interferes with the security or orderly running of the institution or the Bureau of Prisons most like another Moderate severity prohibited act. This charge is to be used only when another charge of Moderate severity is not accurate. The offending conduct must be charged as “most like” one of the listed Moderate severity prohibited acts.

#### AVAILABLE SANCTIONS FOR MODERATE SEVERITY LEVEL PROHIBITED ACTS

- A. Recommend parole date rescission or retardation.
- B. Forfeit and/or withhold earned statutory good time or non-vested good conduct time up to 25% or up to 30 days, whichever is less, and/or terminate or disallow extra good time (an extra good time or good conduct time sanction may not be suspended).
  - B.1 Disallow ordinarily up to 25% (1-14 days) of good conduct time credit available for year (a good conduct time sanction may not be suspended).
- C. Disciplinary segregation (up to 3 months).
- D. Make monetary restitution.
- E. Monetary fine.
- F. Loss of privileges (*e.g.*, visiting, telephone, commissary, movies, recreation).
- G. Change housing (quarters).
- H. Remove from program and/or group activity.
- I. Loss of job.
- J. Impound inmate’s personal property.
- K. Confiscate contraband.
- L. Restrict to quarters.



M. Extra duty.

LOW SEVERITY LEVEL PROHIBITED ACTS

- 400 (Not to be used).
- 401 (Not to be used).
- 402 Malingering, feigning illness.
- 403 (Not to be used).
- 404 Using abusive or obscene language.
- 405 (Not to be used).
- 406 (Not to be used).
- 407 Conduct with a visitor in violation of Bureau regulations.
- 408 (Not to be used).
- 409 Unauthorized physical contact (e.g., kissing, embracing).
- 498 Interfering with a staff member in the performance of duties most like another Low severity prohibited act. This charge is to be used only when another charge of Low severity is not accurate. The offending conduct must be charged as “most like” one of the listed Low severity prohibited acts.
- 499 Conduct which disrupts or interferes with the security or orderly running of the institution or the Bureau of Prisons most like another Low severity prohibited act. This charge is to be used only when another charge of Low severity is not accurate. The offending conduct must be charged as “most like” one of the listed Low severity prohibited acts.

AVAILABLE SANCTIONS FOR LOW SEVERITY LEVEL PROHIBITED ACTS

- B.1 Disallow ordinarily up to 12.5% (1-7 days) of good conduct time credit available for year (to be used only where inmate found to have committed a second violation of the same prohibited act within 6 months); Disallow ordinarily up to 25% (1-14 days) of good conduct time credit available for year (to be used only where inmate found to have committed a third violation of the same prohibited act within 6 months) (a good conduct time sanction may not be suspended).
- C. Make monetary restitution.
- D. Monetary fine.
- E. Loss of privileges (e.g., visiting, telephone, commissary, movies, recreation).
- F. Change housing (quarters).
- G. Remove from program and/or group activity.
- H. Loss of job.
- I. Impound inmate’s personal property.

- J. Confiscate contraband
- K. Restrict to quarters.
- L. Extra duty.

Table 2. ADDITIONAL AVAILABLE SANCTIONS FOR REPEATED PROHIBITED ACTS WITHIN THE SAME SEVERITY LEVEL

Prohibited Act Severity Level	Time Period for Prior Offense (same code)	Frequency of Repeated Offense	Additional Available Sanctions
Low Severity (400 level)	6 months	2 <sup>nd</sup> offense  3 <sup>rd</sup> or more offense	1. Disciplinary segregation (up to 1 month). 2. Forfeit earned SGT or non-vested GCT up to 10% or up to 15 days, whichever is less, and/or terminate or disallow extra good time (EGT) (an EGT sanction may not be suspended).  Any available Moderate severity level sanction (300 series).
Moderate Severity (300 level)	12 months	2 <sup>nd</sup> offense  3 <sup>rd</sup> or more offense	1. Disciplinary segregation (up to 6 months). 2. Forfeit earned SGT or non-vested GCT up to 37 1/2% or up to 45 days, whichever is less, and/or terminate or disallow EGT (an EGT sanction may not be suspended).  Any available High severity level sanction (200 series).
High Severity (200 level)	18 months	2 <sup>nd</sup> offense  3 <sup>rd</sup> or more offense	1. Disciplinary segregation (up to 12 months). 2. Forfeit earned SGT or non-vested GCT up to 75% or up to 90 days, whichever is less, and/or terminate or disallow EGT (an EGT sanction may not be suspended).  Any available Greatest severity level sanction (100 series).
Greatest Severity (100 level)	24 months	2 <sup>nd</sup> or more offense	Disciplinary Segregation (up to 18 months).

## **Attachment C**

**Sexually Abusive Behavior  
Prevention and Intervention:  
Information and How to Report**

**U.S. Department of Justice  
Federal Bureau of Prisons**

**Sexually Abusive Behavior Prevention and Intervention:  
Information and How to Report**



An Overview for Individuals in BOP Custody

FCI ANYWHERE  
CITY, STATE

January 2023

## PREA AT A GLANCE

Everyone in BOP custody has the right to be safe from sexual abuse and harassment.

Anyone who reports sexual abuse and harassment (staff or those in BOP care and custody) has the right to be free from retaliation for reporting.

There are multiple ways to report sexual abuse or harassment:

- Email Office of Inspector General (OIG) directly. When you email OIG from TruLincs, this is not traceable at your institution. Staff and other individuals in BOP custody will not know you made this report. You can request for your report to remain confidential. OIG is completely separate from the BOP. OIG staff do not work for the BOP.
- Tell any staff member about the sexual abuse or harassment.
- Write a "cop-out" to any staff member you are comfortable with.
- Write directly to the Regional or Central Office PREA Coordinator.
- Write directly to OIG (information is included later in this handbook).
- File an administrative remedy.
- Have someone you trust report the allegations online (the web address is included later in this handbook).

ALL allegations of sexual abuse or harassment are taken seriously and investigated accordingly.

You can always ask a staff member if you have questions about the information provided in this handbook.

### **You Have the Right to be Safe from Sexually Abusive Behavior.**

The Federal Bureau of Prisons has a zero tolerance policy against sexual abuse and sexual harassment. While you are incarcerated, **no one has the right to pressure you to engage in sexual acts.**

You do not have to tolerate sexually abusive/ harassing behavior or pressure to engage in unwanted sexual behavior from another person in BOP custody or a staff member. Regardless of your age, size, race, ethnicity, gender or sexual orientation, you have the right to be safe from sexually abusive behavior.

### **What Can You Do if You Are Afraid or Feel Threatened?**

If you are afraid or feel you are being threatened or pressured to engage in sexual behaviors, you should discuss your concerns with staff. Because this can be a difficult topic to discuss, some staff, like psychologists, are specially trained to help you deal with problems in this area.

If you feel immediately threatened, approach any staff member and ask for assistance. It is part of his/her job to ensure your safety. If it is a staff member that is threatening you, report your concerns immediately to another staff member that you trust, or follow the procedures for making a confidential report.

### **What Can You Do if You Are Sexually Assaulted?**

If you become a victim of a sexually abusive behavior, **you should report it immediately to staff** who will offer you protection from the assailant. You do not have to name the assailant(s) in order to receive assistance, but specific information may make it easier for staff to know how best to respond. You will continue to receive protection from the assailant, whether or not you have identified him or her (or agree to testify against him/her).

After reporting any sexual assault, you will be referred immediately for a medical examination and clinical assessment. Even though you may want to clean up after the assault, **we recommend that you see medical staff BEFORE you shower, wash, drink, eat, change clothing, or use the bathroom because evidence can be lost.** Medical staff will examine you for injuries which may or may not be readily apparent to you. They can also check you for sexually transmitted diseases, pregnancy, if appropriate, and gather any physical evidence of assault. Those who sexually abuse or assault individuals in BOP custody can only be disciplined and/or prosecuted if the abuse is reported. **Regardless of whether your assailant is another individual in BOP custody or a staff member, it is important to understand that you will never be disciplined or prosecuted for being the victim of a sexual assault.**

It is helpful for the investigation if you include as many details as possible about the allegation(s). This can include the date, time, location, any witnesses, any evidence you may have, if you have heard of other potential victims, any previous incidents, etc.

After you make your report, you will be asked to make a statement to an investigator about the allegation. While it is helpful for the investigation to cooperate with this interview, it is always your choice how much information to share and with whom. You will also have an opportunity to speak with a Psychologist and a medical provider.

### **How Do You Report an Incident of Sexually Abusive Behavior?**

It is important that you **tell a staff member if you have been sexually assaulted** or have been a victim of sexual harassment. It is equally important to inform staff if you have witnessed sexually abusive behavior. You can tell your case manager, Chaplain, Psychologist, SIS, the Warden or any other staff member you trust. BOP staff members are instructed to keep reported information confidential and only discuss it with the appropriate officials on a need-to-know basis concerning the victim's welfare and for law enforcement or investigative purposes. There are other means to confidentially report sexually abusive behavior if you are not comfortable talking with staff.

- **Write directly to the Warden, Regional Director or Director.** You can send the Warden an *Inmate Request to Staff Member* (Cop-out) or a letter reporting the sexually abusive behavior. You may also send a letter to the Regional Director or Director of the Bureau of Prisons. To ensure confidentiality, use special mail procedures.
- **File an Administrative Remedy.** You can file a Request for Administrative Remedy (BP-9). If you determine your complaint is too sensitive to file with the Warden, you have the opportunity to file your administrative remedy directly with the Regional Director (BP-10). You can get the forms from your counselor or other unit staff.
- **Write the Office of the Inspector General (OIG)** which investigates certain allegations of staff misconduct by employees of the U.S. Department of Justice; all other sexual abuse/harassment allegations will be forwarded by the OIG to the BOP. OIG is a component

of the Department of Justice and is not a part of the Bureau of Prisons. You may request to remain anonymous to the BOP. The address is:

**Office of the Inspector General  
U.S. Department of Justice  
Investigations Division  
950 Pennsylvania Avenue, N.W.  
Room 4706  
Washington, D.C. 20530**

- **E-mail OIG.** You can send an e-mail directly to OIG by clicking on the TRULINCS Request to Staff tab and selecting the Department Mailbox titled *DOJ Sexual Abuse Reporting*. This method of reporting is processed by OIG during normal business hours, Monday – Friday. It is not a 24-hour hotline. For immediate assistance, contact institution staff.

These e-mails:

- are untraceable at the local institution,
  - are forwarded directly to OIG
  - will not be saved in your e-mail 'Sent' list
  - do not allow for a reply from OIG,
  - If you want to remain anonymous to the BOP, you must request it in the e-mail to OIG.
- **Third-party Reporting.** Anyone can report such abuse on your behalf by accessing the BOP's public website, specifically, [https://www.bop.gov/inmates/custody\\_and\\_care/sexual\\_abuse\\_prevention.jsp](https://www.bop.gov/inmates/custody_and_care/sexual_abuse_prevention.jsp)

### **Confidential Reporting**

As noted above, you can send reports of sexual abuse to a dedicated email address managed by OIG, and you can request the report remain confidential. OIG is completely independent of the BOP. OIG protects the identity of victims and other individuals who report allegations to the greatest extent possible, while still thoroughly vetting and investigating the allegations. As an incarcerated person, you can make third-party reports to OIG regarding about other individuals in BOP custody and you are encouraged to do so.

### **Understanding the Investigative Process**

Once the sexually abusive behavior is reported, the BOP and/or other appropriate law enforcement agencies will conduct an investigation. The purpose of the investigation is to determine the nature and scope of the abusive behavior. You may be asked to give a statement during the investigation. If criminal charges are brought, you may be asked to testify during the criminal proceedings.

### **Counseling Programs for Victims of Sexually Abusive Behavior**

Most people need help to recover from the emotional effects of sexually abusive behavior. If you are the victim of sexually abusive behavior, whether recent or in the past, you may seek counseling and/or advice from a psychologist or chaplain. Crisis counseling, coping skills, suicide prevention, mental health counseling, and spiritual counseling are all available to you.

You may also contact your local Rape Crisis Center (RCC). Rape Crisis Centers are community-based organizations that help victims of sexual violence. Your institution may have a Memo of Understanding (MOU) with a local RCC. If so, Psychology Services can provide you with the contact information. If no MOU exists, you may seek services through Psychology Services.

**Your Local Rape Crisis Center:**

**Center's Name: XXX XXXXX**

**Contact Information: XXXXX**

**Management Program for Inmate Assailants**

Anyone who sexually abuses/assaults/harasses others while in the custody of the BOP will be disciplined and prosecuted to the fullest extent of the law. If you are an assailant, you will be referred to Correctional Services for monitoring. You will be referred to Psychology Services for an assessment of risk and treatment and management needs. Treatment compliance or refusal will be documented and decisions regarding your conditions of confinement and release may be affected. If you feel that you need help to keep from engaging in sexually abusive behaviors, psychological services are available.

**Prohibited Acts:** Individuals in BOP custody who engage in inappropriate sexual behavior can be charged with the following Prohibited Acts under the *Inmate Discipline Program* policy:

- Code 114/ (A): Sexual Assault By Force
- Code 205/ (A): Engaging in a Sex Act
- Code 206/ (A): Making a Sexual Proposal
- Code 221/ (A): Being in an Unauthorized Area with a Member of the Opposite Sex
- Code 229/ (A): Sexual Assault Without Force
- Code 300/ (A): Indecent Exposure
- Code 404/ (A): Using Abusive or Obscene Language

**Policy Definitions per 28 CFR 115.6**

**Sexual abuse** includes—

- (1) Sexual abuse of an inmate, detainee, or resident by another inmate, detainee, or resident; and
- (2) Sexual abuse of an inmate, detainee, or resident by a staff member, contractor, or volunteer.

**Sexual abuse of an inmate, detainee, or resident by another inmate, detainee, or resident** includes any of the following acts, if the victim does not consent, is coerced into such act by overt or implied threats of violence, or is unable to consent or refuse:

- (1) Contact between the penis and the vulva or the penis and the anus, including penetration, however slight;
- (2) Contact between the mouth and the penis, vulva, or anus;
- (3) Penetration of the anal or genital opening of another person, however slight, by a hand, finger, object, or other instrument; and
- (4) Any other intentional touching, either directly or through the clothing, of the genitalia, anus, groin, breast, inner thigh, or the buttocks of another person, excluding contact incidental to a physical altercation.



**Sexual abuse of an inmate, detainee, or resident by a staff member, contractor, or volunteer** includes any of the following acts, with or without consent of the inmate, detainee, or resident:

- (1) Contact between the penis and the vulva or the penis and the anus, including penetration, however slight;
- (2) Contact between the mouth and the penis, vulva, or anus;
- (3) Contact between the mouth and any body part where the staff member, contractor, or volunteer has the intent to abuse, arouse, or gratify sexual desire;
- (4) Penetration of the anal or genital opening, however slight, by a hand, finger, object, or other instrument, that is unrelated to official duties or where the staff member, contractor, or volunteer has the intent to abuse, arouse, or gratify sexual desire;
- (5) Any other intentional contact, either directly or through the clothing, of or with the genitalia, anus, groin, breast, inner thigh, or the buttocks, that is unrelated to official duties or where the staff member, contractor, or volunteer has the intent to abuse, arouse, or gratify sexual desire;
- (6) Any attempt, threat, or request by a staff member, contractor, or volunteer to engage in the activities described in paragraphs (1) through (5) of this definition;
- (7) Any display by a staff member, contractor, or volunteer of his or her uncovered genitalia, buttocks, or breast in the presence of an inmate, detainee, or resident, and
- (8) Voyeurism by a staff member, contractor, or volunteer.

**Sexual harassment** includes—

- (1) **Repeated** and unwelcome sexual advances, requests for sexual favors, or verbal comments, gestures, or actions of a derogatory or offensive sexual nature by one inmate, detainee, or resident directed toward another; and
- (2) Repeated verbal comments or gestures of a sexual nature to an inmate, detainee, or resident by a staff member, contractor, or volunteer, including demeaning references to gender, sexually suggestive or derogatory comments about body or clothing, or obscene language or gestures.

**Voyeurism** by a staff member, contractor, or volunteer means an invasion of privacy of an inmate, detainee, or resident by staff for reasons unrelated to official duties, such as peering at an inmate who is using a toilet in his or her cell to perform bodily functions; requiring an inmate to expose his or her buttocks, genitals, or breasts; or taking images of all or part of an inmate's naked body or of an inmate performing bodily functions.

An incident is considered **Inmate-on-Inmate Abuse/Assault** when any sexually abusive behavior (including sexual harassment) occurs between two or more inmates. An incident is considered **Staff-on-Inmate Abuse/Assault** when any sexually abusive behavior (including sexual harassment) is initiated by a staff member toward one or more inmates. It is also considered Staff-on-Inmate Abuse/Assault if a staff member willingly engages in sexual acts or contacts that are initiated by an inmate.

**NOTE: Sexual acts or contacts between two or more individuals in BOP custody, even when no objections are raised, are prohibited acts, and may be illegal. Sexual acts or contacts between an individual in BOP custody and a staff member, even when no objections are raised by either party, are always forbidden and illegal. Individuals who have been sexually assaulted by another individual in BOP custody or staff member will not be prosecuted or disciplined for reporting the assault. However, individuals may be penalized for knowingly filing any false report.**

**\*\* Please be aware that both male and female staff routinely work and visit institutional housing areas. \*\***

**Contact Offices:**

**U.S. Department of Justice  
Office of the Inspector  
General Investigations Division  
950 Pennsylvania Avenue, NW Suite 4706  
Washington, D.C. 20530**

**Federal Bureau of Prisons  
Central Office  
National PREA Coordinator  
400 First Street, NW, 4<sup>th</sup> Floor  
Washington, D.C. 20534**

**Federal Bureau of Prisons  
Mid-Atlantic Regional Office  
Regional PREA Coordinator  
302 Sentinel Drive, Suite 200  
Annapolis Junction, Maryland 20701**

**Federal Bureau of Prisons  
North Central Regional Office  
Regional PREA Coordinator  
Gateway Complex Tower II  
8<sup>th</sup> Floor 400 State Avenue  
Kansas City, KS 66101-2492**

**Federal Bureau of Prisons  
Northeast Regional Office  
Regional PREA Coordinator  
U.S. Customs House, 7<sup>th</sup> Floor  
2<sup>nd</sup> and Chestnut Streets  
Philadelphia, Pennsylvania 19106**

**Federal Bureau of Prisons  
South Central Regional Office  
Regional PREA Coordinator  
U.S. Armed Forces Reserve Complex  
344 Marine Forces Drive  
Grand Prairie, Texas 75051**

**Federal Bureau of Prisons  
Southeast Regional Office  
Regional PREA Coordinator  
3800 North Camp Creek Parkway  
SW Building 2000  
Atlanta, GA 30331-5099**

**Federal Bureau of Prisons  
Western Regional Office  
Regional PREA Coordinator  
7338 Shoreline Drive  
Stockton, CA 95219**

**Third-party reporting (outside of institution):**

[https://www.bop.gov/inmates/custody\\_and\\_care/sexual\\_abuse\\_prevention.isp](https://www.bop.gov/inmates/custody_and_care/sexual_abuse_prevention.isp)

Serving your sentence can be a challenging time in your life. While in the care and custody of the Federal Bureau of Prisons, you have the *right* to be free from sexually abusive behavior. In fact, sexual abuse is actually *illegal*. The Prison Rape Elimination Act of 2003 (commonly known as "PREA") is the law enacted to ensure your time in our custody is safe. The Bureau of Prisons has a commitment to uphold our zero-tolerance policy for sexually abusive behavior. This means we do not tolerate sexual abuse or sexual harassment of any kind from staff or other individuals in BOP custody, and we are obligated to respond when you feel you have been abused or harassed.

Many of you experienced and survived physical, emotional, or sexual trauma before your incarceration. It is unacceptable for this cycle of abuse to continue during your sentence. Our institutions are meant to be places where you can serve your sentence safely and engage in gender-responsive programming and activities designed to help meet your individual reentry, health and wellness, parenting, psychological, and other needs. Our goal is for you to serve your sentence and work on self-improvement and do so in a safe environment without worrying about your safety and wellbeing.

BOP staff are prohibited from engaging in sexually inappropriate behavior. This includes demeaning references to your gender or comments about your body. Staff are prohibited from using indecent language, sexually suggestive comments or gestures, or watching you for their own pleasure. These behaviors are considered sexual harassment. Sexual harassment or the invasion of your privacy by staff for reasons unrelated to official duties are not acceptable and may constitute a PREA violation. Even having sexually suggestive pictures hanging in public areas is inappropriate in our prisons. You may perceive these behaviors as uncomfortable to refuse or you may feel like you can't report them, but you can and should. You might worry how reporting may interrupt your current relationships, phone calls and visits; you may even fear retaliation. I want you to know, staff who violate professional boundaries must be reported and safeguards are in place to ensure your protection. Retaliation of any kind for reporting allegations of staff misconduct or sexual abuse is strictly prohibited. It is the expectation of the agency and its leadership that our staff at every level treat those in BOP custody with respect and dignity, and we ask the same of you. When we all work together, there are better outcomes for you when you return home to your children, families, and loved ones.

If you feel you have been harassed or abused, there are multiple ways for you to report this behavior. You can tell any staff member; call to report; send an email; or write to report. Specific details for your facility are available in your A&O Handbook or on the black and yellow PREA signs in your housing unit. All allegations of sexual abuse are taken seriously and investigated. If you have questions or need help with understanding your handbook or any of this information, please reach out to a staff member.

At all BOP facilities, we have trained, professional mental health staff who can help you after an allegation of sexual abuse, and most institutions also have access to outside advocates you can contact, should you choose to work with them after an allegation. This includes access to follow-up services beyond your initial report. Your safety and wellbeing are of the utmost importance to the BOP. Please reach out to your Executive Staff or any staff member you feel comfortable asking if you have any questions. You have the right to be free of sexual abuse and harassment and we can all work together to keep you safe and healthy.